



# Student Services and Amenities Fee (SSAF) Survey

## Participant Information Sheet

### Overview

The SSAF survey is a means of directly contacting all students and letting them express their priorities for their fee and tell us about their high-level interests.

In 2025 the data gathered from the survey will be used to inform service providers in making decisions about the programs and services to run in 2026.

### Background

The University needs to consult with students about the specific uses of SSAF revenue and publish the outcome of this consultation as per Part 3 of the [Higher Education Support \(Student Services, Amenities, Representation and Advocacy Guidelines 2022\)](#). ANU also needs to tell the government what steps were taken to ensure that SSAF revenue was expended in accordance with subsection 19-38(4) of the [Higher Education Support Act 2003 \(HESA\)](#).

This survey is the way ANU consults the student body. The University completed its first SSAF survey in 2020 with the results informing service providers in making decision about the programs and services to run in 2021. The survey is now run annually. With a final report published on the University's SSAF website.

### Benefits to participants

Participants will have the opportunity to express their priorities for SSAF funding for 2026. They will also have the opportunity to share their ideas or comments on how SSAF funding should be spent.

### Risks to participants

The survey uses non-invasive questions to ask participants about their priorities for SSAF funding for 2026. The risk to participants is assessed as very low.

### Conduct

This survey has been developed by the University Experience Executive Office, in consultation with SSAF recipients from the Student Services Council.

There are no agencies external to the ANU involved in the conduct of this project, and this activity does not form the basis of academic research.

## Confidentiality

All responses will be confidential and will remain confidential, so far as the law allows. Raw data will be stored securely and access will be restricted to staff within the University Experience Executive Office and the Planning and Service Performance Division at ANU. When analysing the results of the survey, appropriate steps will be taken to ensure that individual participants are not identified.

## Privacy

In collecting your information within this survey, the ANU must comply with the Privacy Act 1988. The ANU Privacy Policy is available at [https://policies.anu.edu.au/ppl/document/ANUP\\_010007](https://policies.anu.edu.au/ppl/document/ANUP_010007) and it contains information about how a person can:

- access or seek correction to their personal information,
- complain about a breach of an Australian Privacy Principle by ANU, and how ANU will handle the complaint.

## Support services

ANU offers a variety of support options, including the ANU Counselling Services or ANU Student Safety and Wellbeing teams. Both services are free and confidential and provide person-centred and trauma informed services for currently enrolled students. For further information on the services and to request an appointment, please go to [Health, safety & wellbeing | Australian National University](#) and press the drop down menu 'How to book or change an appointment'.

## Contacts

For further information about this survey, please contact:

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