

From: Felicity Gouldthorp
Sent: Friday, 30 May 2025 8:22 AM
To: [REDACTED]
Cc: [REDACTED]; [REDACTED]; [REDACTED]
Subject: Re: Request for Endorsement - Student Survey-Residential Committee Review
Attachments: RES Com Survey Participant Information Sheet.docx; DRAFT Student Survey Res Com[1].docx

Hi [REDACTED]

Thanks for this. Please see attached with some change and comments from [REDACTED] and me.

Thanks
Felicity

Felicity Gouldthorp
Director, Residential Experience Division

[REDACTED]
[Chat with me on MS Teams!](#)

From: [REDACTED]
Date: Tuesday, 27 May 2025 at 3:26 pm
To: Felicity Gouldthorp
Cc: [REDACTED], [REDACTED], [REDACTED]
Subject: Request for Endorsement - Student Survey-Residential Committee Review

Hi, Felicity

PSP has requested your endorsement to proceed with the launch of Student Survey – Residential Committee Review.

Please find attached the draft survey questions and the Participant Information Sheet for your review.

I would appreciate your approval to proceed with endorsing the launch of this survey.

Thank you.

Regards
[REDACTED]
Senior Administration Officer

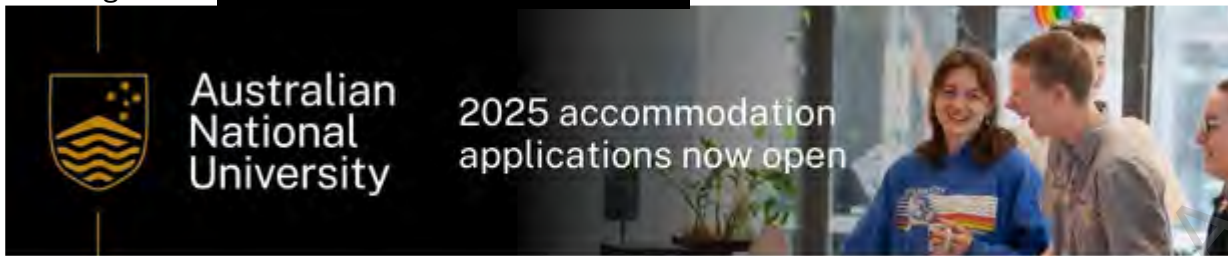
Residential Services and Operations
Residential Experience Division
Ngunnawal Ngambri Country
Building 95, Fulton Muir Building

The Australian National University
Canberra ACT 2600

s 47F - Public Interest Conditional Exemptions - Personal Privacy

PH: s 47F - Public Interest Conditional Exemptions

Working hours: s 47F - Public Interest Conditional Exemptions - Personal Privacy



Begin your best student life – apply today!

TEQSA Provider ID: PRV12002 (Australian University) | CRICOS Provider Code: 00120C

The Australian National University acknowledges, celebrates and pays our respects to the Ngunnawal and Ngambri people of the Canberra region and to all First Nations Australians on whose traditional lands we meet and work, and whose cultures are among the oldest continuing cultures in human history.

ANU is working towards making all our communication accessible.
Please let us know if you require any content in an alternative format.



Participant information sheet

ANU Residential Committee Review -Student Survey

Overview

The ANU Residential Experience Division (RED) ~~are~~is conducting a review of the current Residential Committee (ResCom) student leadership model. As part of this process, we are inviting residents to participate in a short survey to share their experiences and perspectives. The purpose of this survey is to better understand the effectiveness, challenges, and opportunities for improvement within the current structure of ResCom student leadership.

The data collected will help inform future changes aimed at improving student engagement, representation, and community outcomes in ANU residences.

Survey invitations will be sent to eligible participants on Monday, 16 June 2025, and responses will be collected until Monday, 7 July 2025.

Residents currently in room at the ANU Residential Halls and Lodges (excluding Graduate House) are eligible participants.

Commented [FG1]: did you also want to exclude Toad Hall as they have an Advisory Committee (THRAC) rather than ResCom so are more like Grad House?

Background

ResCom play a key role in fostering community, organising events, and representing the student voice within ANU residences. Over time, various concerns have been raised relating to equity of access, leadership burnout, governance inconsistencies, and financial transparency. This survey is one of several steps being taken to gather feedback and ensure the model continues to meet the needs of a diverse and inclusive residential community.

This survey is administered by RED.

Use of responses

Responses will be used to evaluate the current ResCom structure and identify areas where improvements can be made. This may include updates to leadership training, funding arrangements, representation models, and support systems for student leaders.

Raw data will be securely stored with access restricted to authorised staff in PSP.

Commented [FG2]: is this correct - I would have thought senior staff (me, [redacted] and [redacted]) would have access to the raw data?

Anonymity and confidentiality

Your responses are anonymous when survey results are reported. Aggregate data, such as overall trends and percentages, will be used to ensure no individual can be identified in the reporting process.

Your responses will remain confidential. Confidentiality means that your responses can be linked to administrative data to assess trends but will not be shared in a way that identifies individuals. The same privacy rules apply as those used for other ANU surveys, such as the Student Experience of Learning and Teaching (SELT) surveys. More details on these rules can be found in the Procedure: Student Surveys and Evaluations: [ANU Survey Policy](#).

Exceptions to confidentiality are limited to cases where disclosure is required by law, there are welfare concerns, or there is a breach of University policy.

Privacy

The survey complies with the Privacy Act 1988 and its subsequent amendments, which can be accessed at [Privacy Act 1988](#). It also adheres to the ANU Privacy Policy, available at [ANU Privacy Policy](#). This policy outlines:

- How individuals can access or request corrections to their personal information.
- The process for lodging a complaint regarding a breach of an Australian Privacy Principle by ANU and how such complaints will be handled.

Additionally, this survey complies with Clause 12.1 and 12.2 of the ANU Occupancy Agreement 2025, which requires occupants to provide relevant personal information to assist the University in fulfilling its obligations related to accommodation and associated services.

Risks to participants

The survey consists of non-invasive questions designed to gather feedback on staffing experiences and residential support. The risk to participants is assessed as low. However, should any aspect of the survey cause distress, support services are available (see below).

Support services

If you experience any distress after completing this survey, please consider reaching out to one of the following services:

- ANU Wellbeing and Support Line (24/7) – 1300 050 327 or text 0488 884 170
- Lifeline (24-hour crisis support) – 13 11 14
- ACT Access Mental Health (Emergency mental health support) – 1800 629 354
- 1800 RESPECT (National sexual assault & domestic violence support) – 1800 737 732
- ANU Counselling – ANU Counselling Services

Contacts

For further information about this survey, please contact:

For questions or comments about CSO staffing and residential support, please contact:
Residential Experience Division
Email: uni.accom@anu.edu.au

Commented [FG3]: This isn't related to CSO review so not sure why they are named here?

DRAFT Student Survey- Residential Committee Review

Section 1: General Information

Commented [KB1]: These are standard metric for our surveys

1. What is your current year of study?
 - ☐ First year
 - ☐ Second year
 - ☐ Third year
 - ☐ Fourth year or higher
 - ☐ Postgraduate
2. Are you a/an
 - ☐ International Student
 - ☐ Domestic Student
3. Are you a/an
 - ☐ Undergraduate student
 - ☐ Postgraduate student
4. Please select your current ANU residence:
 - ☐ Bruce Hall (including Packard Wing)
 - ☐ Burton & Garran Hall
 - ☐ Davey Lodge
 - ☐ Fenner Hall
 - ☐ Graduate House
 - ☐ Kinloch Lodge
 - ☐ Lena Karmel Lodge
 - ☐ Toad Hall
 - ☐ Ursula Hall (including Laurus Wing)
 - ☐ Wamburun Hall
 - ☐ Warrumbul Lodge
 - ☐ Wright Hall
 - ☐ Yukeembruk Village

Section 2: (Awareness & understanding)

1. How aware are you of your residence's Residential Committee (Residential Committee)?
 - ☐ Very aware
 - ☐ Somewhat aware
 - ☐ Neutral
 - ☐ Not very aware
 - ☐ Not aware at all

Commented [JAS2]: Presumably, this should be ResCom?

2. Do you understand the role and responsibilities of Residential Committee members?
- Yes
 - No
 - Somewhat
3. Are you aware of the difference between the Residential Committee role and the Residential Mentor (RM), Senior Residential Mentor (SRM) roles?
- Very aware
 - Somewhat aware
 - Neutral
 - Not very aware
 - Not aware at all

Section 3: (Visibility & Communication)

4. How visible is the Residential Committee within your residence community?
- Very visible
 - Somewhat visible
 - Neutral
 - Not very visible
 - Not visible at all
5. How effective is the communication from the Residential Committee about events, initiatives, or decisions?
- Very effective
 - Somewhat effective
 - Neutral
 - Somewhat effective
 - Not effective at all

Section 4: (Engagement & Participation)

6. Have you attended or participated in any events or initiatives organised by your Residential Committee?
- Yes (*If yes, please specify which ones – open text*)
 - No (*If no, open text box – why?*)

7. How likely are you to participate in future Residential Committee events or initiatives?

- ☐ Very likely
- ☐ Somewhat likely
- ☐ Unlikely
- ☐ Not at all

(If likely and somewhat likely selected, please explain why — open text) — ~~why~~

(If Unlikely and Not at all selected, please ~~add~~ explain why not — open text)

Section 5: (Representation & Voice)

8. Do you feel the Residential Committee represents the interests and concerns of all residents in your residence?

- ☐ Always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ Not sure

9. Have you previously raised concerns and/or suggestions to your Residential Committee?

- ☐ Yes
- ☐ -No

10. Have your concerns and/or suggestions been followed through or implemented?

- ☐ Yes
- ☐ -No
- ☐ Not applicable

(If yes, was the response helpful? — open text or scale 1-5)

11. Are you aware the Residential Committee members are voted in through elections?

- ☐ Yes
- ☐ No

12. Do you feel this is a confidential process

- ☐ Yes
- ☐ No

(If no, please explain why not? — open text)

13. Did you vote in the most recent Residential Committee election?

- ☐ Yes
- ☐ No

(If no, [please explain](#) why not? – multiple choice or open text)

14. Would you consider nominating for a Residential Committee role in the future?

- ☐ Yes
- ☐ Maybe
- ☐ No

15. Are you aware a percentage of your Residential Committee fees pay for remuneration to the Residential Committee team members

- ☐ Yes
- ☐ No

16. Are you aware how this remuneration value is set?

- ☐ Yes
- ☐ No

(If yes, please tell us your understanding – open text)

17. Do you feel you have strong visibility over the expenditure of your Residential Committee funds throughout the year?

- ☐ Yes
- ☐ No

(If yes, please tell us your understanding – open text)

18. -Do you believe the workload and responsibilities of Residential Committee members justify an incentive?

- ☐ Yes
- ☐ No
- ☐ Unsure

Section 6: (Impact & Value)

19. In your opinion, how valuable is the role [of the](#) Residential Committee to your residence community?

- ☐ Extremely valuable
- ☐ Somewhat valuable
- ☐ Not very valuable
- ☐ Not valuable at all

20. To what extent has the Residential Committee positively influenced the sense of community in your residence?

- Very positively
- Somewhat positively
- No impact
- Negatively
- Not sure

21. Do you think the Residential Committee contributes to a safer and more respectful residence environment?

- Yes, definitely
- To some extent
- Not really
- Not at all
- Not sure

22. Do you think Residential Committee initiatives have improved your student experience in residence?

- Significantly
- Somewhat
- Not at all
- Not sure

23. What kinds of Residential Committee activities or roles do you find most valuable?
(Multiple choice — Rank)

- ~~community~~ Community wellbeing
- ~~cultural~~ Cultural events
- ~~P~~peer support
- ~~R~~epresentation/advocacy
- Alcohol free social events
- Alcohol included social events
- Sports event
- Arts events
- Other (text box)

24. What improvements would you like to see in how the Residential Committee operates?
(Open text)

s 47F - Access to edited copies with exempt or irrelevant to

From: s 47F - Public Interest Conditional Exemptions - Personal Privacy
Sent: Friday, 13 June 2025 9:59 AM
To: Felicity Gouldthorp
Subject: RE: Request for Endorsement - Student Survey-Residential Committee Review

Hi, Felicity

Great, thanks! I will submit this to PSP today.

Regards

s 47F - Public Interest Conditional Exemptions - Personal Privacy

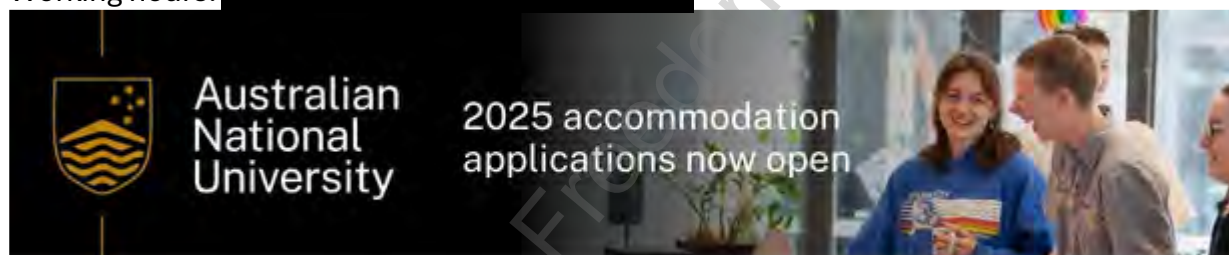
Senior Administration Officer

Residential Services and Operations
Residential Experience Division
Ngunnawal Ngambri Country
Building 95, Fulton Muir Building
The Australian National University
Canberra ACT 2600

s 47F - Public Interest Conditional Exemptions - Personal Privacy

PH: s 47F - Public Interest Conditional Exemptions - Personal Privacy

Working hours: s 47F - Public Interest Conditional Exemptions - Personal Privacy



Begin your best student life – apply today!

TEQSA Provider ID: PRV12002 (Australian University) | CRICOS Provider Code: 00120C

The Australian National University acknowledges, celebrates and pays our respects to the Ngunnawal and Ngambri people of the Canberra region and to all First Nations Australians on whose traditional lands we meet and work, and whose cultures are among the oldest continuing cultures in human history.

ANU is working towards making all our communication accessible.
Please let us know if you require any content in an alternative format.

From: Felicity Gouldthorp
Sent: Thursday, 12 June 2025 5:28 PM
To: s 47F - Public Interest Conditional Exemptions - Personal Privacy
Cc: s 47F - Public Interest Conditional Exemptions - Personal Privacy; s 47F - Public Interest Conditional Exemptions - Personal Privacy; s 47F - Public Interest Conditional Exemptions - Personal Privacy
Subject: Re: Request for Endorsement - Student Survey-Residential Committee Review

Hi [REDACTED]

Thank you. The clean version is approved for submission.

Thanks
Felicity

Felicity Gouldthorp

Director, Residential Experience Division

[REDACTED]

[Chat with me on MS Teams!](#)

From: [REDACTED]

Date: Thursday, 12 June 2025 at 10:59 am

To: Felicity Gouldthorp <Felicity.Gouldthorp@anu.edu.au>

Cc: [REDACTED] [REDACTED] [REDACTED] [REDACTED]

Subject: RE: Request for Endorsement - Student Survey-Residential Committee Review

Hi Felicity and [REDACTED]

Thank you both for your feedback.

[REDACTED] and [REDACTED] have also made some changes to the questions. Please kindly find attached two versions of the document:

- One with **track changes**
- One **clean version**

Once you have approved it, we will submit the final version to PSP for approval. Thank you.

[REDACTED]

Senior Administration Officer

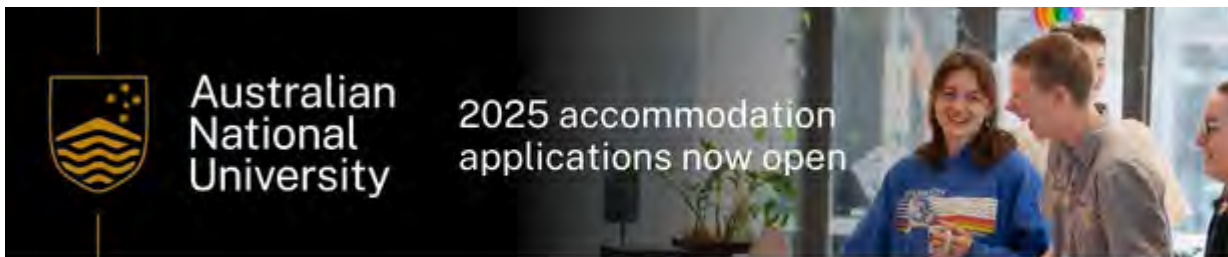
Residential Services and Operations
Residential Experience Division
Ngunnawal Ngambri Country
Building 95, Fulton Muir Building
The Australian National University
Canberra ACT 2600

[REDACTED]

[REDACTED]

PH: [REDACTED]

Working hours: [REDACTED]



Begin your best student life – apply today!

TEQSA Provider ID: PRV12002 (Australian University) | CRICOS Provider Code: 00120C

The Australian National University acknowledges, celebrates and pays our respects to the Ngunnawal and Ngambri people of the Canberra region and to all First Nations Australians on whose traditional lands we meet and work, and whose cultures are among the oldest continuing cultures in human history.

ANU is working towards making all our communication accessible.
Please let us know if you require any content in an alternative format.

From: Felicity Gouldthorp [REDACTED]
Sent: Friday, 30 May 2025 8:22 AM
To: [REDACTED]
Cc: [REDACTED]; [REDACTED]; [REDACTED]
[REDACTED]
Subject: Re: Request for Endorsement - Student Survey-Residential Committee Review

Hi [REDACTED]

Thanks for this. Please see attached with some change and comments from [REDACTED] and me.

Thanks
Felicity

Felicity Gouldthorp
Director, Residential Experience Division

[REDACTED]

[Chat with me on MS Teams!](#)

From: [REDACTED]
Date: Tuesday, 27 May 2025 at 3:26 pm
To: Felicity Gouldthorp <Felicity.Gouldthorp@anu.edu.au>
Cc: [REDACTED]; [REDACTED]; [REDACTED]
[REDACTED]
Subject: Request for Endorsement - Student Survey-Residential Committee Review

Hi, Felicity

PSP has requested your endorsement to proceed with the launch of Student Survey – Residential Committee Review.

Please find attached the draft survey questions and the Participant Information Sheet for your review.

I would appreciate your approval to proceed with endorsing the launch of this survey.

Thank you.

Regards

s 47F - Public Interest Conditional Exemptions - Personal Privacy

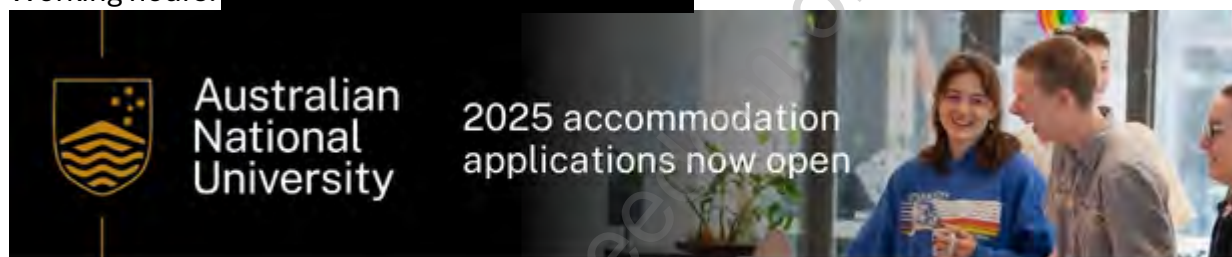
Senior Administration Officer

Residential Services and Operations
Residential Experience Division
Ngunnawal Ngambri Country
Building 95, Fulton Muir Building
The Australian National University
Canberra ACT 2600

s 47F - Public Interest Conditional Exemptions - Personal Privacy

PH: s 47F - Public Interest Conditional Exemptions

Working hours: s 47F - Public Interest Conditional Exemptions - Personal Privacy



Begin your best student life – apply today!

TEQSA Provider ID: PRV12002 (Australian University) | CRICOS Provider Code: 00120C

The Australian National University acknowledges, celebrates and pays our respects to the Ngunnawal and Ngambri people of the Canberra region and to all First Nations Australians on whose traditional lands we meet and work, and whose cultures are among the oldest continuing cultures in human history.

ANU is working towards making all our communication accessible.
Please let us know if you require any content in an alternative format.

DRAFT Student Survey- Residential Committee Review

Section 1: General Information

Commented [KB1]: These are standard metric for our surveys

1. What is your current year of study?
 - ☐ First year
 - ☐ Second year
 - ☐ Third year
 - ☐ Fourth year or higher
 - ☐ Postgraduate
2. Are you a/an
 - ☐ International Student
 - ☐ Domestic Student
3. Are you a/an
 - ☐ Undergraduate student
 - ☐ Postgraduate student
4. Please select your current ANU residence:
 - ☐ Bruce Hall (including Packard Wing)
 - ☐ Burton & Garran Hall
 - ☐ Davey Lodge
 - ☐ Fenner Hall
 - ☐ Graduate House
 - ☐ Kinloch Lodge
 - ☐ Lena Karmel Lodge
 - ☐ Toad Hall
 - ☐ Ursula Hall (including Laurus Wing)
 - ☐ Wamburun Hall
 - ☐ Warrumbul Lodge
 - ☐ Wright Hall
 - ☐ Yukeembruk Village

Section 2: (Awareness & understanding)

1. How aware are you of your residence's Residential Committee (Res Com)?
 - ☐ Very aware
 - ☐ Somewhat aware
 - ☐ Neutral
 - ☐ Not very aware
 - ☐ Not aware at all

Commented [JAS2]: Presumably, this should be ResCom?

Commented [EC3R2]: Agreed, should be ResCom

2. Do you understand the role and responsibilities of Residential Committee members?
- Yes (*If yes, please specify the main responsibilities – open text*)
 - No
 - Somewhat (*what do you believe are the main responsibilities- open text*)
3. Are you aware of the difference between the Residential Committee role and the Residential Mentor (RM), Senior Residential Mentor (SRM) roles?
- Very aware
 - Somewhat aware
 - Neutral
 - Not very aware
 - Not aware at all

Section 3: (Visibility & Communication)

4. How visible is the Residential Committee within your residence community?
- Very visible
 - Somewhat visible
 - Neutral
 - Not very visible
 - Not visible at all
5. How effective is the communication from the Residential Committee about events, initiatives, or decisions?
- Very effective
 - Somewhat effective
 - Neutral
 - Somewhat effective
 - Not effective at all

Section 4: (Engagement & Participation)

6. Have you attended or participated in any events or initiatives organised by your Residential Committee?
- Yes (*If yes, please specify which ones – open text*)
 - No (*If no, open text box – why?*)

7. How likely are you to participate in future Residential Committee events or initiatives?

- ☐ Very likely
- ☐ Somewhat likely
- ☐ Unlikely
- ☐ Not at all

(If likely and somewhat likely selected, please explain why — open text) — ~~why~~

(If Unlikely and Not at all selected, please add explain why not — open text)

8. Do you think all student leaders should attend mandatory training (for example responding to harmful behaviour disclosures, event planning, inclusive communities, boundaries)

- ☐ Yes
- ☐ No

9. Do you think student leadership positions should assist with residential events such as O Week, Bush Week, Open Day etc.

- ☐ Yes
- ☐ No

Formatted: Indent: First line: 0 cm

Section 5: (Representation & Voice)

8-10. Do you feel the Residential Committee represents the interests and concerns of all residents in your residence?

- ☐ Always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ Not sure

9-11. Have you previously raised concerns and/or suggestions to your Residential Committee?

- ☐ Yes
- ☐ -No

10-12. Have your concerns and/or suggestions been followed through or implemented?

- ☐ Yes
- ☐ -No
- ☐ Not applicable

(If yes, was the response helpful? — open text or scale 1-5)

11.13. Are you aware the Residential Committee members are voted in through elections?

- ☐ Yes
- ☐ No

12.14. Do you feel this is a confidential process

- ☐ Yes
- ☐ No

(If no, please explain why not? – open text)

13.15. Did you vote in the most recent Residential Committee election?

- ☐ Yes
- ☐ No

(If no, please explain why not? – multiple choice or open text)

14.16. Would you consider nominating for a Residential Committee role in the future?

- ☐ Yes
- ☐ Maybe
- ☐ No

15.17. Are you aware a percentage of your Residential Committee fees pay for remuneration to the Residential Committee team members

- ☐ Yes
- ☐ No

16.18. Are you aware how this remuneration value is set?

- ☐ Yes
- ☐ No

(If yes, please tell us your understanding – open text)

17.19. Do you feel you have strong visibility over the expenditure of your Residential Committee funds throughout the year?

- ☐ Yes
- ☐ No

(If yes, please tell us your understanding – open text)

18.20. Do you believe the workload and responsibilities of Student Leaders justify an incentive? Residential Committee members justify an incentive?

- ☐ Yes (please explain-open text)
- ☐ No (please explain-open text)
- ☐ Unsure (please explain-open text)

Section 6: (Impact & Value)

19.21. In your opinion, how valuable is the role of the Residential Committee to your residence community?

- ☐ Extremely valuable
- ☐ Somewhat valuable
- ☐ Not very valuable
- ☐ Not valuable at all

20. How important are peer elected student leadership positions to your community. To what extent has the Residential Committee positively influenced the sense of community in your residence?

- ☐ Very positively
- ☐ Somewhat positively
- ☐ No impact
- ☐ Negatively
- ☐ Not sure

21. Do you think the Residential Committee contributes to a safer and more respectful residence environment?

- ☐ Yes, definitely
- ☐ To some extent
- ☐ Not really
- ☐ Not at all
- ☐ Not sure

22. What kinds of Residential Committee activities or roles do you find most valuable?
(Multiple choice – Rank)

- ☐ Community wellbeing
- ☐ Cultural events
- ☐ Peer support
- ☐ Representation/advocacy
- ☐ Alcohol free social events
- ☐ Alcohol included social events
- ☐ Sports event
- ☐ Arts events
- ☐ Other (text box)

22. Do you think Residential Committee initiatives have improved your student experience in residence?

- ☐ Significantly
- ☐ Somewhat
- ☐ Not at all
- ☐ Not sure

23. What kinds of Residential Committee activities or roles do you find most valuable?
(Multiple choice — Rank)

- ☐ ~~community~~ Community wellbeing
- ☐ ~~cultural~~ Cultural events
- ☐ ~~P~~eer support
- ☐ ~~R~~epresentation/advocacy
- ☐ Alcohol free social events
- ☐ Alcohol included social events
- ☐ Sports event
- ☐ Arts events
- ☐ Other (text box)

24. What improvements would you like to see in how the Residential Committee operates?

(Open text)

25. What qualities or values do you believe are most important in a student leader within your residence? (Open text)

26. What types of initiatives or changes would you like to see student leaders advocate for in your residence? (Open text)

27. What barriers, if any, do you think prevent student leaders from being more effective or approachable? (Open text)

28. If you could design the ideal student leadership role or team, what would it look like? What would they focus on? (Open text)

29. What areas of training do you feel is important to a residential student leader? (Open text)

30. What would make you feel more connected to or supported by your Student Leadership team? (Open text)

DRAFT Student Survey- Residential Committee Review

Section 1: General Information

1. What is your current year of study?
 - First year
 - Second year
 - Third year
 - Fourth year or higher
 - Postgraduate
2. Are you a/an
 - International Student
 - Domestic Student
3. Are you a/an
 - Undergraduate student
 - Postgraduate student
4. Please select your current ANU residence:
 - Bruce Hall
 - Packard Wing
 - Burton & Garran Hall
 - Davey Lodge
 - Fenner Hall
 - Kinloch Lodge
 - Lena Karmel Lodge
 - Ursula Hall
 - Laurus Wing
 - Wamburun Hall
 - Warrumbul Lodge
 - Wright Hall
 - Yukeembruk Village

Section 2: (Awareness & understanding)

1. How aware are you of your residence's Residential Committee (Res Com)?
 - Very aware
 - Somewhat aware
 - Neutral
 - Not very aware
 - Not aware at all

2. Do you understand the role and responsibilities of Residential Committee members?
 - Yes (*If yes, please specify the main responsibilities – open text*)
 - No
 - Somewhat (*what do you believe are the main responsibilities- open text*)
3. Are you aware of the difference between the Residential Committee role and the Residential Mentor (RM), Senior Residential Mentor (SRM) roles?
 - Very aware
 - Somewhat aware
 - Neutral
 - Not very aware
 - Not aware at all

Section 3: (Visibility & Communication)

4. How visible is the Residential Committee within your residence community?
 - Very visible
 - Somewhat visible
 - Neutral
 - Not very visible
 - Not visible at all
5. How effective is the communication from the Residential Committee about events, initiatives, or decisions?
 - Very effective
 - Somewhat effective
 - Neutral
 - Somewhat effective
 - Not effective at all

Section 4: (Engagement & Participation)

6. Have you attended or participated in any events or initiatives organised by your Residential Committee?
 - Yes (*If yes, please specify which ones – open text*)
 - No (*If no, open text box – why?*)

7. How likely are you to participate in future Residential events or initiatives?

- ☐ Very likely
- ☐ Somewhat likely
- ☐ Unlikely
- ☐ Not at all

(If likely and somewhat likely selected, please explain why – open text)

(If Unlikely and Not at all selected, please explain why not – open text)

8. Do you think all student leaders should attend mandatory training (for example responding to harmful behaviour disclosures, event planning, inclusive communities, boundaries)

- ☐ Yes
- ☐ No

9. Do you think student leadership positions should assist with residential events such as O Week, Bush Week, Open Day etc.

- ☐ Yes
- ☐ No

Section 5: (Representation & Voice)

10. Do you feel the Residential Committee represents the interests and concerns of all residents in your residence?

- ☐ Always
- ☐ Often
- ☐ Sometimes
- ☐ Never
- ☐ Not sure

11. Have you previously raised concerns and/or suggestions to your Residential Committee?

- ☐ Yes
- ☐ No

12. Have your concerns and/or suggestions been followed through or implemented?

- ☐ Yes
- ☐ No
- ☐ Not applicable

(If yes, was the response helpful? – open text or scale 1-5)

13. Are you aware the Residential Committee members are voted in through elections?

- Yes
- No

14. Do you feel this process adequately represents the community?

- Yes
- No

(If no, please explain why not? – open text)

15. Would you consider voting in an upcoming Student leadership vote?

- Yes
- Maybe
- No

16. Would you consider nominating for a peer-elected student leadership position?

- Yes
- No

17. Are you aware a percentage of your Residential Committee fees pay for remuneration to the Residential Committee team members

- Yes
- No

18. Are you aware how this remuneration value is set?

- Yes
- No

(If yes, please tell us your understanding – open text)

19. Do you feel you have strong visibility over the expenditure of your Residential Committee funds throughout the year?

- Yes
- No

(If yes, please tell us your understanding – open text)

20. Do you believe the workload and responsibilities of Student Leaders justify an incentive?

- Yes (please explain- open text)
- No (please explain- open text)
- Unsure (please explain- open text)

Section 6: (Impact & Value)

21. In your opinion, how valuable is the role of Student Leadership positions to your residential community?
- ☐ Extremely valuable
 - ☐ Somewhat valuable
 - ☐ Not very valuable
 - ☐ Not valuable at all
22. How important are peer elected student leadership positions to your community.
- ☐ Very important
 - ☐ Somewhat important
 - ☐ No impact
 - ☐ Not important
23. What kinds of Residential Committee activities or roles do you find most valuable?
(Multiple choice – Rank)
- ☐ Community wellbeing
 - ☐ Cultural events
 - ☐ Peer support
 - ☐ Representation/advocacy
 - ☐ Alcohol free social events
 - ☐ Alcohol included social events
 - ☐ Sports event
 - ☐ Arts events
 - ☐ Other (text box)
24. What improvements would you like to see in how the student leadership model operates?
(Open text)
25. What qualities or values do you believe are most important in a student leader within your residence? (Open text)
26. What types of initiatives or changes would you like to see student leaders advocate for in your residence? (Open text)
27. What barriers, if any, do you think prevent student leaders from being more effective or approachable? (Open text)
28. If you could design the ideal student leadership role or team, what would it look like? What would they focus on? (Open text)
29. What areas of training do you feel is important to a residential student leader? (Open text)
30. What would make you feel more connected to or supported by your Student Leadership team? (Open text)

From: Lodge Rescom Team <anu.lodge.rescom@gmail.com>
Sent: Wednesday, 25 June 2025 8:03 PM
To: Wright Hall Association of Members - President; Felicity Gouldthorp
Cc: [REDACTED]; BnG President; Bruce President; [REDACTED] Fenner Hall - RC President; Griffin Hall President; [REDACTED]; Ursies President; Wamburun Crow President; Yukeembruk Res Com President
Subject: Re: Zoom Meeting Next Week
Attachments: 6. IHC - RED Meeting 25_06_25.pdf

Please Note: This email *did not* come from ANU, Be careful of any request to buy gift cards or other items for senders outside of ANU. Learn why this is important.
<https://www.scamwatch.gov.au/types-of-scams/email-scams#toc-warning-signs-it-might-be-a-scam>

Hi Everyone,

Just sending through a finalised minutes document from our meeting today!

There were two actionable items from the meeting, as below:

Action Points from Meeting	Who is assigned
Can the presidents review the questions that go out on the survey	[REDACTED] to ask
IHC to nominate someone to be more closely related to the RESCOM Review process	IHC

We'll be in touch regarding who we'd like to nominate within the next week.

Warmest regards,

[REDACTED]

From: Wright Hall Association of Members - President
Sent: Wednesday, June 25, 2025 9:08 AM
To: Felicity Gouldthorp ; Lodge Rescom Team
Cc: [REDACTED]; BnG President ; Bruce President ; [REDACTED] ; Fenner Hall - RC President ; Griffin Hall President ; [REDACTED] ; Ursies President ; Wamburun Crow President ; Yukeembruk Res Com President
Subject: Re: Zoom Meeting Next Week
Hi Felicity,

That sounds great! Thanks for accommodating for us!

Thanks,

[REDACTED]

President

Wright Hall Association of Members (WHAM)
163 Daley Rd | Acton, ACT 2601 | Australia

M: [REDACTED]
E: president.wham@anu.edu.au

I acknowledge and pay my respects to all Ngunnawal and Ngambri peoples, the traditional custodians of this land, our elders past and present, and this country we walk on.

From: Felicity Gouldthorp

Sent: Wednesday, 25 June 2025 9:07 AM

To: Wright Hall Association of Members - President ; Lodge Rescom Team

Cc: [REDACTED] ; BnG President ; Bruce President ; [REDACTED] ; Fenner Hall - RC President ; Griffin Hall President ; [REDACTED] ; Ursies President ; Wamburun Crow President ; Yukeembruk Res Com President

Subject: Re: Zoom Meeting Next Week

Hi [REDACTED]

Unfortunately we don't have access at this short notice to an appropriate Zoom room facilities for this so that it would be easy for all people to engage and hear the conversation etc.

However, if you want to come to the FM Board meeting room with your laptops and we can be online together from there happy to do that.

Thanks

Felicity

Felicity Gouldthorp

Director, Residential Experience Division

[REDACTED]

[Chat with me on MS Teams!](#)

From: Wright Hall Association of Members - President

Date: Tuesday, 24 June 2025 at 8:17 pm

To: Felicity Gouldthorp , Lodge Rescom Team

Cc: [REDACTED] , BnG President , Bruce President , [REDACTED] , Fenner Hall - RC President , Griffin Hall President , [REDACTED] , Ursies President , Wamburun Crow President , Yukeembruk Res Com President

Subject: Re: Zoom Meeting Next Week

Hi Felicity,

Some of us are still in Canberra and will be around tomorrow - would we be able to do a sort of hybrid meeting where those of us in Canberra come in and meet in person, and then zoom in everyone out of state?

Thanks,

[REDACTED]

President

Wright Hall Association of Members (WHAM)

163 Daley Rd | Acton, ACT 2601 | Australia

M: [REDACTED]

E: president.wham@anu.edu.au

I acknowledge and pay my respects to all Ngunnawal and Ngambri peoples, the traditional custodians of this land, our elders past and present, and this country we walk on.

From: Felicity Gouldthorp

Sent: Tuesday, 24 June 2025 7:49 AM

To: Lodge Rescom Team

Cc: [REDACTED] ; BnG President ; Bruce President ; [REDACTED] ; Fenner Hall - RC President ; Griffin Hall President ; [REDACTED] ; Ursies President ; Wamburun Crow President ; Wright Hall Association of Members - President ; Yukeembruk Res Com President

Subject: Re: Zoom Meeting Next Week

Hi [REDACTED]

Yes – 5pm is fine with us – I will send through the invite.

Thanks

Felicity

Felicity Gouldthorp

Director, Residential Experience Division

[REDACTED]

[Chat with me on MS Teams!](#)

From: Lodge Rescom Team

Date: Monday, 23 June 2025 at 9:33 pm

To: Felicity Gouldthorp

Cc: [REDACTED], BnG President, Bruce President, [REDACTED], Fenner Hall - RC President, Griffin Hall President, [REDACTED], Ursies President, Wamburun Crow President, Wright Hall Association of Members - President, Yukeembruk Res Com President

Subject: Re: Zoom Meeting Next Week

Some people who received this message don't often get email from anu.lodge.rescom@gmail.com. [Learn why this is important](#)

Please Note: This email *did not* come from ANU, Be careful of any request to buy gift cards or other items for senders outside of ANU. Learn why this is important.
<https://www.scamwatch.gov.au/types-of-scams/email-scams#toc-warning-signs-it-might-be-a-scam>

Hi Felicity,

Thanks for your email! Would 5pm be okay, instead of 4pm? It's just a tiny bit more convenient for us.

Warmest regards,

[REDACTED]

On Mon, 23 June 2025, 8:50 am Felicity Gouldthorp, [REDACTED] wrote:

Hi [REDACTED]

No problem – we are free Wednesday from 4pm if that would suit – let us know and I will send a zoom invite.

Thanks

Felicity

Felicity Gouldthorp

Director, Residential Experience Division

[REDACTED]

[Chat with me on MS Teams!](#)

From: Lodge Rescom Team <anu.lodge.rescom@gmail.com>

Date: Friday, 20 June 2025 at 10:31 pm

To: Felicity Gouldthorp <felicity.gouldthorp@anu.edu.au>, [REDACTED]

Cc: BnG President <president.burtonandgarran@gmail.com>, Bruce President <president.brucehall@gmail.com>, [REDACTED] Fenner Hall - RC President <frc.president@anu.edu.au>, Griffin Hall President <griffinhall.president@anu.edu.au>, [REDACTED] Ursies President <president.ursularescomm@gmail.com>, Wamburun Crow President <CROW.president.wamburun@anu.edu.au>, Wright Hall Association of Members - President <president.wham@anu.edu.au>, Yukeembruk Res Com President <president.yukeembruk@anu.edu.au>

Subject: Zoom Meeting Next Week

Some people who received this message don't often get email from anu.lodge.rescom@gmail.com. [Learn why this is important](#).

Hi Felicity and [REDACTED],

Hope you are well and enjoying the chilly Canberra winter! I also apologise if this email has been sent to you twice, my outlook is doing strange things at the moment.

IHC has been talking a little bit over the break about the impending RESCOM Review and we were hoping to have a meeting with you to ask a few questions and get an update from you guys as well. Would this be possible?

The meeting would have to be over zoom as several of us are currently back home, and we were wondering if we could have this meeting in the next week. I realise I'm sending this email quite late on a Friday so I understand if it is a little short notice, but if you could let us know when the best time is for us to meet, that would be greatly appreciated!

Warmest regards,

[REDACTED]

President | Unilodge @ ANU Residents' Committee
Chair | ANU Interhall Council



Error! Filename not specified.



Meeting Minutes 25th June 2025

Interhall Council Minutes of Meeting

Wednesday, June 25th 2025

Meeting started 5:05 PM

Record of Attendance:

- [REDACTED] s.47F - Public Interest
- [REDACTED] s.47F - Public Interest
- [REDACTED] s.47F - Public Interest
- [REDACTED] s.47F - Public Interest
- [REDACTED] s.47F - Public Interest
- [REDACTED] s.47F - Public Interest
- [REDACTED] s.47F - Public Interest
- Felicity
- [REDACTED] s.47F - Public Interest
- [REDACTED] s.47F - Public Interest
- [REDACTED] s.47F - Public Interest
- [REDACTED] s.47F - Public Interest
- [REDACTED] s.47F - Public Interest

Not in attendance:

- [REDACTED] s.47F - Public Interest
- [REDACTED] s.47F - Public Interest

Agenda:

- RESCOM Review Update
 - Structure of Review
 - Timeline
 - Terms of Reference
 - Panellists
- RESCOM Fees 2026

Item 1: Rescom Review Update

- Starting to heat up now

Item 1.1: Structure of Review

- Conducted and conducting heads and deputy heads residential workshops
 - Identify what risks are in the current model
 - What risks are there if redesigning the model, how to mitigate that risk
 - How to develop a model that works with the university and its policy and with the changes to the legal framework but also complements the student body
- Benchmarking across the sector
 - Talking with colleagues around what models they have and what works
- Residential survey - currently waiting for formal approval from the committee
 - Administered until week 2 of sem 2, for all residents
- Focus groups with student leaders and broader stakeholders

- Develop draft models
- Broad consultation and feedback after that
- Develop a formal memo
- Communication and implementation plan

Item 1.2: Indicative Timeline

- Currently:
 - Benchmarking
 - Implementing survey form 14th July for about 2 weeks
 - Question about student engagement: might be better have it a little bit later for weeks 1 and 2 of sem 2 to get max engagement
 - Commencing students may be more engaged in the first few weeks
 - Need to promote it heavily to encourage student engagement
 - We can see if there is sufficient engagement leading up to the end of bush week and extend it from there if needed
- August is the main space for everything else to occur

Item 1.3: Terms of Reference

- The risks are the biggest driver for the review
- The focus group that IHC will add to this

Risks that have been identified:

- Governance
- Inconsistent terms of reference that is not a line to legislation or university policy
- Financial
 - Lacks rigour over university funds
 - Inconsistent honorarium across hall
 - Inconsistent rescom fees
- Communication
 - Confusing for residents
 - Anu brands that is not regulated
 - No control over social media
 - Leave allowance, open day, event attendance
- Training
 - inconsistent across individuals
- Diversity not represented, personal agenda, inclusivity
 - Issues with the elected individuals - popularity
- Individual wellbeing
 - Burnout
 - Conduct issues

To what extent are the presidents accountable to/underneath the head of hall

- As elected representatives of a hall, they should represent the interests of residents
- This is an issue of what legislation is it covered under
 - The legislation was repealed, so where is this foundation
 - Used to say that the head of hall is responsible for establishing a residents committee and their rules
- The perception that there are rescom presidents who set fees and then spend that money for their own honorarium, is a large risk
 - The university is being exposed a large risk, financial penalties, because of the lack of legislation
 - PGPA Act - responsibilities of the university

Important note: There is no intention to remove a student elected body or student representation


Alternative to legislation basis for RESCOM independence

- Finding that balance between the legal liabilities with the importance of having an independent student body acting almost as a check and balance

On Collaboration

- Students need to be engaged with the process in order to be part of the process
- Historically, attendance at feedback sessions or responses with surveys are small
- IHC will contribute to this and promote the surveys and student sessions to provide that engagement and feedback

Item 1.4: Panellists

-  s.47F - Public Interest Conditional Exemptions - Personal Information
- Can there be an IHC member who is more closely involved - would be helpful to have someone to keep track of it
 - RED is willing for that to happen, though some limits will be imposed re: confidentiality
 - Want someone to challenge the status quo
 - Will help to understand RED's point of view too
 - Is also good for the residents to feel as though there is someone part of the process who is "on their side"
- We can have a standard agenda item in every meeting for about 5 minutes where we get an update on the review process

What do you see the model as being? (Directed to RED)

- Might be disingenuous to presume to know the final model, otherwise there is no point to the consultations

- But at this point, there is no idea of what the model looks like - but it won't be the current model, there are too many risks and we need to change
- Now that we know the risks, we can work to mitigate it
 - Inconsistent rescom fees – e.g. standardise, but what about postgrads
- There will be some level of standardisation going on
 - From an equity and governance perspective
 - Keeping in mind diversity of the student body, e.g. post grads
- Currently talking and identifying the positions that are most crucial for each residence as they currently are and working from that
 - Got to find a balance and the similarities
- Focusing more on equity in structure and remuneration rather than the small details of each role
 - We want to find a model that is strong
- University residential halls around Australia do not seem to have a RESCOM
 - Different to colleges - university operated residential facilities do not have a rescom
 - There is a difference between colleges and university residences in funding, grants, colleges are a business, different finances and different requirements.
 - ANU as a federal entity (not state), consider again the PGPA Act
 - There is a heap of other governance and fiscal responsibilities that ANU has

Trip to Wollongong

- Very different to us, might not like it
- There is a village with 2 buildings - 800, 400 - 12 scholarship positions in total, no rescom
 - Don't have things like student bars or students managing a credit card or a transport scholarship
 - No 1:25 ratio, no residential wellbeing check ins
- We don't want this - we like having the student experience of residential life
 - A lot of people choose ANU because of the residential experience
 - Was an eye opener

Do the risks give a rationale/justification for why RED are doing this?

- The Why makes sense, time to figure out the How

Project Methodology: are we comfortable with the approach

- Need to make sure we encourage student activity and engagement with the process
- And have someone from IHC closer to the process
- Having the risks outlined was very helpful

§ 47f - Pub will outline the whole thing with a presentation while we are back in person

Item 2: RESCOM Fees 2026

- [illegible]

Meeting Concluded: 6:03 PM

Action Points from Meeting	Who is assigned
Can the presidents review the questions that go out on the survey	██████████ to ask
IHC to nominate someone to be more closely related to the RESCOM Review process	IHC

From: [REDACTED]
Sent: Friday, 27 June 2025 11:24 PM
To: [REDACTED]; Felicity Gouldthorp
Cc: [REDACTED]; Lodge Rescom Team; [REDACTED]; [REDACTED]; [REDACTED]
Subject: Re: Nomination for Rescom review group

Hi [REDACTED],

Thank you for allowing us to be a part of this. Both [REDACTED] and I will be available after 2 pm to join a Teams call if that works for you?

Sincerely,

[REDACTED]

From: [REDACTED]
Date: Friday, 27 June 2025 at 10:03 am
To: [REDACTED]; Felicity Gouldthorp
Cc: [REDACTED]; Lodge Rescom Team, [REDACTED], [REDACTED], [REDACTED], [REDACTED]
Subject: RE: Nomination for Rescom review group

Hi [REDACTED]

Thanks very much for the email, and lovely to hear from you.

Our preference would be to have one representative from IHC; however, I can see that you and [REDACTED] share a joint passion.

If it's ok – can we just limit to now 2x representatives as the group can get quite large.

As this will move quickly, I'd like to meet with you both next week, where we can go through the survey questions before a final submission.

Do you have availability to meet via Teams with [REDACTED] and I on Wednesday to finalise the survey?

Looking forward to hearing from you.

Many thanks,

[REDACTED]

Deputy Director
Residential Experience Division
M. [REDACTED]

From: [REDACTED]
Sent: Thursday, 26 June 2025 5:17 PM
To: Felicity Gouldthorp

Cc: [REDACTED] ; [REDACTED]

Subject: Nomination for Rescom review group

Hi Falicity and [REDACTED]

I hope you both are doing well! This is a follow-up email regarding the Resident Committee review team. [REDACTED] and I would like to express in joining it as well as participating further in this review.

[REDACTED] has also expressed interest; however, where are unsure if you both would be comfortable with a group of that size participating.

Let me know if this works for you or if you have any further questions!

Sincerely,

[REDACTED]

President

Bruce Hall Residents' Committee

162 Daley Rd | Acton, ACT 2601 | Australia

M: [REDACTED]



Hi B&G Scholarship holders,

As part of the broader review of student leadership in residences, we're inviting scholarship holders to share your insights and experiences in a short focus group session on the Resident Committee, in this case (BAGMA).

Your input will help shape the future of student representation, leadership, and community-building across residences. We want to hear what's working, what's not, and what could be better.

Details:

- What: Res Com Review Focus Group
- When: 6-7:00pm Tuesday 5th August 2025
- Where: **Burton & Garran – Garran Room (behind Spidiey's) through glass doors**
- Duration: 45–60 minutes
- Why: To help improve student leadership structures in residence
- Bonus: Free pizza for all participants 🍕
- Register: by 9am Friday 1 August 2025

If you're keen to join, please RSVP by 9am Friday 1 August 2025 by completing this form:
<https://forms.office.com/r/AWTyVQmRWL>

Thank you everyone for making the time, we really value your perspective and hope to see you there!



David Grigg
Head of Residence
Burton & Garran Hall

From: [REDACTED] s 47F - Public Interest Conditional Exemptions - Pub
Sent: Thursday, 3 July 2025 10:34 AM
To: Felicity Gouldthorp
Cc: [REDACTED] s 47F - Public Interest Conditional Exemptions - Pub; [REDACTED] s 47F - Public Interest Conditional Exemptions - Pub
Subject: FOR APPROVAL: Email to COO - approval of ResCom survey
Attachments: FG email to COO.docx

Hi Felicity (cc [REDACTED] s 47F - Public Interest Conditional Exemptions - Pub, [REDACTED] s 47F - Public Interest Conditional Exemptions - Pub)

Attached for your review and approval is an email from you to the COO, seeking endorsement to release the ResCom survey (a PSP requirement).

COO approval by email is fine. It's basically to demonstrate that he is aware and supportive of the survey.

Let me know if you have any feedback or amends.

Best

[REDACTED] s 47F - Public Interest Conditional Exemptions - Pub



Australian
National
University

To: COO@anu.edu.au

CC: office.coo@anu.edu.au

Dear Jonathan (cc [REDACTED], [REDACTED], [REDACTED])

As part of our review of the Resident Committees, RED will be inviting residential students to participate in a survey. PSP have informed us that this survey requires executive endorsement, as students in all residences will be invited to participate.

The details of the survey are as follows:

- Survey period: Monday 14 July 2025 – Sunday 27 July 2025
- Target audience: Residents currently in room across ANU Residences (excluding Graduate House and Toad Hall)
- Distribution: Survey will be distributed via newsletter, participation is voluntary, responses are anonymous.

The survey questions are also available on request, if you would like to see them.

Don't hesitate to reach out if you have any questions. Once approved, we will progress the survey with PSP.

Thanks
Felicity

From: s 47F - Public Interest Conditional Ex
Sent: Thursday, 10 July 2025 3:35 PM
To: s 47F - Public Interest Conditional Ex
Cc: Felicity Gouldthorp
Subject: RE: Approval of Resident Committee survey

Thanks both – I have asked my team as well why it was requested as I do not believe there was any requirement, indeed I believe I already approved the survey.

Anyway regardless all's well that ends well – its approved!

From: s 47F - Public Interest Conditional Ex
Sent: Thursday, 10 July 2025 3:32 PM
To: s 47F - Public Interest Conditional Ex
Cc: Felicity Gouldthorp
Subject: RE: Approval of Resident Committee survey

Thanks s 47F - Public Interest ,

I'm also looping Felicity in as I believe she did push back about needing COO approval and so it is helpful to have this clear advice for future.

Kind regards,
s 47F - Public Interest Conditional Exempt

Senior Advisor
Office of the Chief Operating Officer
Australian National University

s 47F - Public Interest Conditional Exemptions - Personal Privacy

From: s 47F - Public Interest Conditional Exemptions - Personal Privacy
Sent: Thursday, 10 July 2025 3:26 PM
To: s 47F - Public Interest Conditional Exemptions - Personal Privacy
Subject: RE: Approval of Resident Committee survey

Hi s 47F - Public ,

It does not require Jonathan's approval (although please pass on his appreciation that he did so).

For your office's future reference I hold the delegation to approve this survey under section 35 of the Student Survey Procedure - [ANU Policy Library - Procedure - Student surveys and evaluations](#)

The only exception to this is that we have an agreement with the DVC Academic that if the survey breaches Section 38 of the procedure, i.e. the survey must be conducted during the survey exclusion period, then this requires the approval of the DVC Academic because it has the potential to impact the University's response rate to our SELT surveys. However, this survey is not proposed to be run over an exclusion period.

I do not anticipate that the COO is ever required to be involved in a survey approval process, particularly a student survey, unless:

- there was an escalation from the CISO or CGRO regarding Privacy
- if there is a national survey where the external body has stipulated that participation requires COO endorsement, although it is more often the VC who encounters such an example,
- he is asked to exercise a financial delegation that meets the required threshold because it is commissioned resource – although that would also be an unusually large survey contract and highly unlikely to occur.

I assume there has been some misunderstanding and in the future feel free to push anything like this back to me straight away.

Kind regards

s 47F - Public Interest

From: s 47F - Public Interest Conditional Exemptions - Personal Privacy
Sent: Thursday, 10 July 2025 2:09 PM
To: s 47F - Public Interest Conditional Exemptions - Personal Privacy
Subject: FW: Approval of Resident Committee survey

Hi s 47F - Public Interest C

Noting that Jonathan has approved this, he did question why it needed his approval and under what Delegation. In future, he would prefer the approval to sit with the Division head. Would you mind feeding this in as appropriate?

Thank you,

s 47F - Public Interest Conditional Exempt

Senior Advisor
Office of the Chief Operating Officer
Australian National University

s 47F - Public Interest Conditional Exemptions - Personal Privacy

TEQSA Provider ID: PRV12002 (Australian University) | CRICOS Provider: #00120C | ABN: 52 234 063 906

From: s 47F - Public Interest Conditional Exemptions - Personal Privacy
Sent: Thursday, 10 July 2025 9:18 AM
To: Chief Operating Officer <COO@anu.edu.au>
Subject: RE: Approval of Resident Committee survey
Importance: High

Hi Jonathan,

Just bumping this back up to the top of your priority list as the Survey is due to be released on Monday.

Thanks,

s 47F - Public

From: Felicity Gouldthorp s 47F - Public Interest Conditional Exemptions - Personal Privacy
Date: Thursday, 3 July 2025 at 11:53 am
To: Chief Operating Officer <COO@anu.edu.au>

Cc: Office of the COO <office.coo@anu.edu.au>, s 47F - Public Interest Conditional Exemptions - Personal Privacy

Subject: Approval of Resident Committee survey

Dear Jonathan (cc: s 47F - Public Interest Conditional Exemptions - Personal Privacy)

As part of our review of the Resident Committees, RED will be inviting residential students to participate in a survey. PSP have informed us that this survey requires executive endorsement, as students in all residences will be invited to participate.

The details of the survey are as follows:

- Survey period: Monday 14 July 2025 – Sunday 27 July 2025
- Target audience: Residents currently in room across ANU Residences (excluding Graduate House and Toad Hall)
- Distribution: Survey will be distributed via newsletter, participation is voluntary, responses are anonymous.

The survey questions are also available on request, if you would like to see them.

Don't hesitate to reach out if you have any questions. Once approved, we will progress the survey with PSP.

Thanks

Felicity

Felicity Gouldthorp

Director, Residential Experience Division

Ngunnawal Ngambri Country
Building 95, Fulton Muir Building
The Australian National University
Canberra ACT 2601

M s 47F - Public Interest Conditional Exemptions - Personal Privacy
felicity.gouldthorp@anu.edu.au

s 47F - Public Interest Conditional Exemptions - Personal Privacy

For scheduling and diary inquiries, please contact:

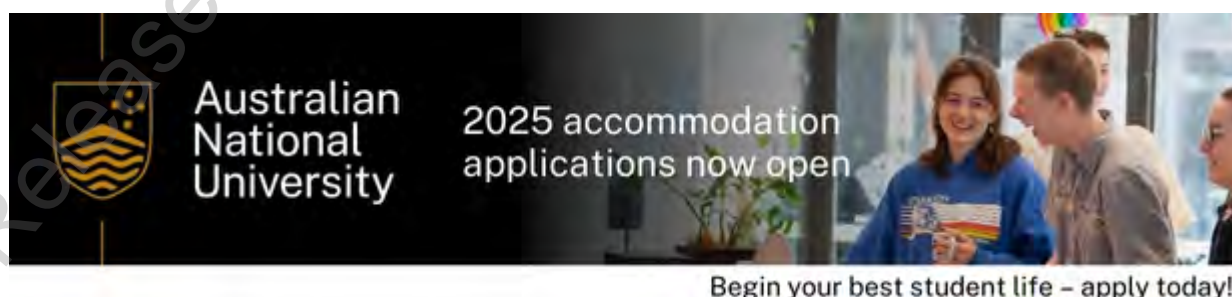
Senior Administration officer

✉ E: s 47F - Public Interest Conditional Exemptions - Personal Privacy

☎ PH: s 47F - Public Interest Conditional Exemptions - Personal Privacy

I am a member of the ANU Ally Network

TEQSA Provider ID: PRV12002 (Australian University) | CRICOS Provider Code: 00120C | ABN: 52 234 063 906



The Australian National University acknowledges, celebrates and pays our respects to the Ngunnawal and Ngambri people of the Canberra region and to all First Nations Australians on whose traditional lands we meet and work, and whose cultures are among the oldest continuing cultures in human history.

ANU is working towards making all our communication accessible.
Please let us know if you require this in an alternative format.

Released under the Freedom of Information Act 1982

From: David Grigg
Sent: Monday, 14 July 2025 2:14 PM
To: Burton and Garran Hall Property Manager
Cc: BG - Residential Wellbeing Coordinator
Subject: Message (email) to all residents please

Subject: ResCom student survey

Afternoon Redbacks,

The Residential Experience Division (RED) is currently reviewing the Res Com student leadership model. Your feedback will help us better understand what's working, what's not, and how we can improve leadership, engagement, and representation across our communities.

We want to hear from you! The Residential Committee (Res Com) Student Survey is now live! The survey should take approximately 5-10 minutes to complete, and all responses are confidential.

Access the survey here: https://anu.au1.qualtrics.com/jfe/form/SV_8JpHW2XM0xT1Y9w

Survey closes: 27 July 2025

Thank you for taking the time to share your thoughts – your voice matters.

Regards,

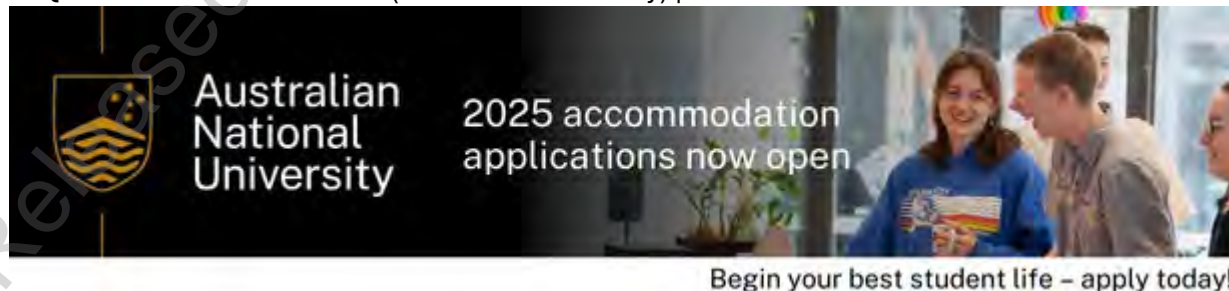
David Grigg

Head of Residence
Burton & Garran Hall
Residential Experience Division
E. s.47F - Public Interest Conditional Exemptions - Personal Privacy

The Australian National University acknowledges, celebrates and pays our respects to the Ngunnawal and Ngambri people of the Canberra region and to all First Nations Australians on whose traditional lands we meet and work, and whose cultures are among the oldest continuing cultures in human history.



TEQSA Provider ID: PRV12002 (Australian University) | CRICOS Provider Code: #00120C



From: Felicity Gouldthorp
Sent: Thursday, 24 July 2025 5:45 PM
To: ANUSA President
Cc: s 47F - Public Interest Conditional Exemptions
Subject: Re: Rescom survey extension

Hi s 47F - Public Interest Conditional Exemptions (cc s 47F - Public Interest Conditional Exemptions)

Thank you very much for the email and the feedback provided. The feedback is important to us, so please continue to send through any that you receive.

To provide context, the dates were selected to maximise student engagement upon their return to the residence. s 47F - Public Interest Conditional Exemptions meets weekly with the 2x representatives from the IHC President group who requested to form part of a Res Com Review 'Working Group'. The survey questions were developed, and the dates were selected in consultation with the 2x IHC President representatives.

Unfortunately, there is a university-wide student survey 'blackout' period from **29 July to 29 August**, which would not allow for an extension of time.

I also want to assure you that this is only one mechanism we are using to capture student voice. We are also running 14 student focus groups with all student scholarship holders, IHC Presidents, and Res Com Representatives. We would also love to be able to include ANUSA in to these Focus Groups if you would be open to this?

Thanks again for raising this with me, and I hope this provides some further rationale.

Thanks
Felicity

Felicity Gouldthorp
Director, Residential Experience Division

s 47F - Public Interest Conditional Exemptions

[Chat with me on MS Teams!](#)

From: ANUSA President
Date: Thursday, 24 July 2025 at 1:16 pm
To: Residential Experience - Director
Subject: Rescom survey extension

Hi Felicity,

Over the past week I've been contacted by a number of students in residences expressing quite a lot of concern regarding the survey on rescom's. In recognition that this survey might be causing some anxiety in the residences over the future of residents committee's, and with many students coming back from semester break, I'm hoping that the deadline for feedback in the survey might be extended to allow for as representative of a sample of possible.

I will admit I'm not sure when the survey is going to close at the moment so this might not be an issue, but would appreciate your thoughts.

Kind regards,

s.47F - Public Interest Conditional Exemptions - Personal Privacy

President | ANU Students' Association

T (02) 6125 2444

E sa.president@anu.edu.au

W anusa.com.au FB facebook.com/ANUStudentsAssociation/



**ONE UNION.
ALL STUDENTS**

ANUSA is now the
student union for
all ANU students

I acknowledge the Ngunnawal and Ngambri people as the Traditional Custodians of the land on which ANUSA operates. I recognise the continuing connection to lands, waters, and communities of all Aboriginal and Torres Strait Islander people. I pay my respects to Elders, past and present, and commit to standing with our First Nations people.

NOTICE: This email message and attachments is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorised review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message. Confidentiality and legal privilege may be attached to this email and are not waived or lost by reason of mistaken delivery to you.

From: [REDACTED]
Sent: Wednesday, 30 July 2025 10:42 AM
To: Felicity Gouldthorp
Subject: RE: IHC - RED Meeting today

Done!

Regards

s 47F - Public Interest Conditional Exemptions - Personal Privacy

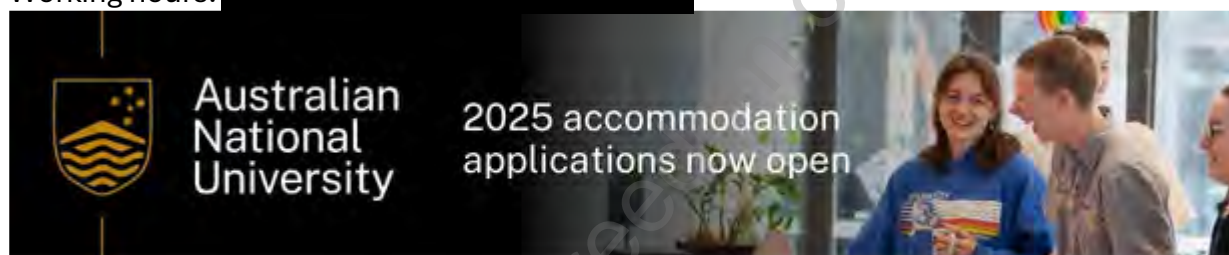
Senior Administration Officer

Residential Services and Operations
Residential Experience Division
Ngunnawal Ngambri Country
Building 95, Fulton Muir Building
The Australian National University
Canberra ACT 2600

s 47F - Public Interest Conditional Exemptions - Personal Privacy

PH: [REDACTED]

Working hours: [REDACTED]



Begin your best student life – apply today!

TEQSA Provider ID: PRV12002 (Australian University) | CRICOS Provider Code: 00120C

The Australian National University acknowledges, celebrates and pays our respects to the Ngunnawal and Ngambri people of the Canberra region and to all First Nations Australians on whose traditional lands we meet and work, and whose cultures are among the oldest continuing cultures in human history.

ANU is working towards making all our communication accessible.
Please let us know if you require any content in an alternative format.

From: Felicity Gouldthorp
Sent: Wednesday, 30 July 2025 10:14 AM
To: [REDACTED]
Subject: FW: IHC - RED Meeting today

Hi [REDACTED]

See below – can you please amend the IHC invite this afternoon to be an online Teams meeting.

Thanks
Felicity

Felicity Gouldthorp

Director, Residential Experience Division

s 47F - Public Interest Conditional Exemptions

[Chat with me on MS Teams!](#)

From: Felicity Gouldthorp s 47F - Public Interest Conditional Exemptions - Personal Privacy

Date: Wednesday, 30 July 2025 at 10:12 am

To: Lodge Rescom Team <anu.lodge.rescom@gmail.com>, s 47F - Public Interest Conditional Exemptions - Personal Privacy

Cc: Griffin Hall President <griffinhall.president@anu.edu.au>

Subject: Re: IHC - RED Meeting today

Hi s 47F - Public Interest Conditional Exemptions - Personal Privacy

Hope you are having a nice start to the semester. We would still like to meet but s 47F - Public Interest Conditional Exemptions - Personal Privacy is WFH today so would be easier if we can make it an online meeting. That way we can focus on the RESCOM review as the main agenda item.

I will ask s 47F - Public Interest Conditional Exemptions - Personal Privacy to update the invite.

Thanks
Felicity

Felicity Gouldthorp

Director, Residential Experience Division

s 47F - Public Interest Conditional Exemptions

[Chat with me on MS Teams!](#)

From: Lodge Rescom Team <anu.lodge.rescom@gmail.com>

Date: Wednesday, 30 July 2025 at 9:57 am

To: Felicity Gouldthorp <felicity.gouldthorp@anu.edu.au>, s 47F - Public Interest Conditional Exemptions - Personal Privacy

Cc: Griffin Hall President <griffinhall.president@anu.edu.au>

Subject: IHC - RED Meeting today

Good Morning Felicity and s 47F - Public Interest Conditional Exemptions - Personal Privacy

I hope you had a lovely winter "break" and a great start to the new semester! I'd like to apologise for the lateness of this email, in the bush week aftermath I've had a few things to sort out.

Just wanted to confirm that we are still meeting today at 5pm in Fulton Muir. As far as the agenda goes, we don't have a real plan, though as I'm sure you would have guessed we would like to discuss

the RESCOM review and the upcoming focus groups. I remember [REDACTED] indicating that he had a presentation of sorts about the review that we were looking forward to, not sure if it's feasible to look through it in this meeting but it would be nice to find time for us to go through it together.

See you this afternoon!

Warmest regards,

[REDACTED]

President | UniLodge @ ANU Residents' Committee
Chair | ANU Interhall Council



Released under the Freedom of Information Act 1982

From: [REDACTED]
Sent: Wednesday, 30 July 2025 6:19 PM
To: Griffin Hall President; Felicity Gouldthorp
Subject: Re: Griffin RESCOM Review Focus Group

Of course mate... let me chat to [REDACTED] and come back to you!

s.47F - Public Interest Conditional Exemption

Deputy Director,
Residential Experience Division
M. [REDACTED]

From: Griffin Hall President
Sent: Wednesday, July 30, 2025 6:17:44 PM
To: [REDACTED] ; Felicity Gouldthorp
Subject: Griffin RESCOM Review Focus Group
Hey [REDACTED] and Felicity,

Thank you so much for meeting with us tonight. Regarding the Griffin Hall focus group date, I have just realised that it is scheduled for the same date and time as our major academic event of the year 'Bring Your Academic' and a lot of our RESCOM will be unable to attend the focus group.

Would it be possible to have our Group on a different date?

Warm Regards,

s.47F - Public Interest Conditional Exemption

Get [Outlook for Android](#)

From: [REDACTED] s 47F - Public Interest Conditional Exemptions - Personal Privacy
Sent: Monday, 4 August 2025 12:46 PM
To: [REDACTED] s 47F - Public Interest Conditional Exemptions - Personal Privacy
Cc: Felicity Gouldthorp; [REDACTED] s 47F - Public Interest Conditional Exemptions - Personal Privacy
Subject: RE: Meeting offer to discuss Burgmann Model

Office is fine mate – Meet you in the reception area at 11am

[REDACTED] s 47F - Public Interest Conditional Exemptions - Personal Privacy

Deputy Director
Residential Experience Division
M. [REDACTED] s 47F - Public Interest Conditional Exemptions - Personal Privacy

From: [REDACTED] s 47F - Public Interest Conditional Exemptions - Personal Privacy
Sent: Monday, 4 August 2025 12:36 PM
To: [REDACTED] s 47F - Public Interest Conditional Exemptions - Personal Privacy
Cc: Felicity Gouldthorp
Subject: Re: Meeting offer to discuss Burgmann Model

Hi [REDACTED] s 47F - Public Interest Conditional Exemptions - Personal Privacy

11am on Thursday sounds great! happy to come to your office or teams, whichever suits.

Kindest Regards,

[REDACTED] s 47F - Public Interest Conditional Exemptions - Personal Privacy

From: [REDACTED] s 47F - Public Interest Conditional Exemptions - Personal Privacy
Date: Monday, 4 August 2025 at 11:57 am
To: [REDACTED] s 47F - Public Interest Conditional Exemptions - Personal Privacy
Cc: Felicity Gouldthorp <Felicity.Gouldthorp@anu.edu.au>
Subject: RE: Meeting offer to discuss Burgmann Model

Hi [REDACTED] s 47F - Public Interest Conditional Exemptions - Personal Privacy

Thanks for your email and interest in the review.

I have time 11am on Thursday if that works for you?

Many thanks

[REDACTED] s 47F - Public Interest Conditional Exemptions - Personal Privacy

Deputy Director
Residential Experience Division
M. [REDACTED] s 47F - Public Interest Conditional Exemptions - Personal Privacy

From: [REDACTED] s 47F - Public Interest Conditional Exemptions - Personal Privacy
Sent: Monday, 4 August 2025 11:54 AM
To: [REDACTED] s 47F - Public Interest Conditional Exemptions - Personal Privacy

Cc: Felicity Gouldthorp <felicity.gouldthorp@anu.edu.au>

Subject: Meeting offer to discuss Burgmann Model

Good morning

b47F - Public

I hope you had a relaxing and enjoyable weekend.

As part of the ResCom review, I'd like to offer the opportunity to meet and discuss how Burgmann's leadership model operates—particularly our equivalent of ResCom and the ways student representation is embedded in our governance structures. I'm a strong advocate for the model we've developed and would be glad to walk you through how it works, as well as listen to any questions or concerns you might have. I hope this conversation could be a helpful contribution to the broader review process.

If you're open to it, I'd be happy to come by Fulton Muir or connect online—whichever suits you best. Please feel free to let me know a time that works for you in the coming week.

Kindest Regards,

b47F - Public Interest Conditional Exemptions