

How to clear your cache

Google Chrome

- 1. Open Chrome
- 2. At the top right, click 'More'
- 3. Click 'More tools'
- 4. Click 'Clear browsing data'
- 5. At the top, choose a time range. To delete everything, select 'All time'
- 6. Next to 'Cookies and other site data' and 'Cached images and files', check the boxes
- 7. Click 'Clear data'

Firefox

- 1. Open Firefox
- 2. Click the 'Menu' button and select 'Options'
- 3. Select the 'Privacy & Security' panel
- 4. In the 'Cookies and Site Data section', click 'Clear data'
- 5. Remove the check mark in front of 'Cookies and Site Data'
- 6. With the 'Cached Web Content' check marked, click the 'Clear' button

Internet Explorer

- 1. Open Internet Explorer
- 2. Click the 'Settings' icon (top right corner) and click 'Safety'
- 3. Click 'Delete browsing history'
- 4. Check the 'Temporary Internet files and website files' option
- 5. Click 'Delete'
- 6. A confirmation message should appear
- 7. Restart Internet Explorer

Safari - for Mac

- 1. Open Safari
- 2. Click the Safari 'Menu'
- 3. Select 'Empty Cache'
- 4. Click 'Empty'

Safari - for Windows

- 1. Open Safari
- 2. Click the Safari 'Menu'
- 3. Select 'Empty Cache'
- 4. Click 'Empty'