From: James Brann

Sent: Thursday, 23 September 2021 11:28 AM

To: Phillip McCorkell | National Health Co-op; Phillip McCorkell | National Health Co-

op; Michael Tedeschi | National Health Co-op; Craig Corr | National Health Co-op; Wilhelm Anell | National Health Co-op; Phillip Hope; Dorothy Monk; Joanna Hawke | National Health Co-op; Nilly Ran | National Health Co-op; Casie Causley | National Health Co-op; Stefanie Lekkas | National Health Co-op; Tania Williams | National Health Co-op; Elliot Downes | National Health Co-op; Abi Agidi | National Health Co-op; Michael Slaven; Melissa Lucas; James Brann; Belinda Doherty; Director - UE

Subject: RE: NHC Administration - Update

Hi all,

Just confirming that Belinda Farrelly, Associate Director Organisational Change will be at today's meeting.

Looking forward to seeing you all there.

James Brann (he/him)

Director, University Experience

Di Riddell Building

The Australian National University

director.university.experience@anu.edu.au s47F

Projects and Compliance Officer: Mariane Quintao | Mariane.AndradeQuintao@anu.edu.au

----Original Appointment----

From: Phillip McCorkell | National Health Co-op <pmccorkell@nhc.coop>

Sent: Thursday, 19 August 2021 1:48 PM

To: Phillip McCorkell | National Health Co-op; Phillip McCorkell | National Health Co-op; Michael Tedeschi | National Health Co-op; Craig Corr | National Health Co-op; Wilhelm Anell | National Health Co-op; Phillip Hope; Dorothy Monk; Joanna Hawke | National Health Co-op; Nilly Ran | National Health Co-op; Casie Causley | National Health Co-op; Stefanie Lekkas | National Health Co-op; Tania Williams | National Health Co-op; Elliot Downes | National Health Co-op; Abi Agidi | National Health Co-op; Michael Slaven; Melissa Lucas; James Brann; Belinda Doherty;

Director - UE

Subject: NHC Administration - Update

When: Thursday, 23 September 2021 1:00 PM-1:30 PM (UTC+10:00) Canberra, Melbourne, Sydney.

Where: Microsoft Teams Meeting

Hi Folks.

Even though James can't make this meeting we'll continue with it to introduce Belinda to you all.

Kind regards

Phil

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting

<u>Learn More</u> | <u>Meeting options</u>

From: Phillip McCorkell | National Health Co-op <pmccorkell@nhc.coop>

Sent: Wednesday, 29 September 2021 12:24 PM **To:** Belinda Doherty; James Brann; Melissa Lucas

Subject: RE: Phones

Hi Belinda,

We will be changing the phone system so that:

- 1. callers will be advised that the NHC has closed
- 2. to go to NHC website for contact details for clinics
- 3. or press 1 for ANU clinic.

So the intent is that only ANU clinic patients will call through.

Alternatively if ANU wants to implement their own system earlier then I think that is OK however we will need to know so we can collect handsets from ANU as we lease them and we will need to change our message in the system and we will need to list the ANU phone number on the nhc website.

Kind regards

Phil

Phillip McCorkell A/Chief Executive Officer

pmccorkell@nhc.coop Corporate Office: 5 Lawry Place, Macquarie ACT 2614



On 21 June 2021, Michael Slaven and Aaron Torline were appointed Administrators of the National Health Co-operative Ltd.

From: Belinda Doherty <Belinda.Doherty@anu.edu.au>

Sent: Wednesday, 29 September 2021 12:19 PM

To: James Brann < James.Brann@anu.edu.au>; Melissa Lucas < mlucas@slaventorline.com.au>; Phillip McCorkell |

National Health Co-op <pmccorkell@nhc.coop>

Subject: Phones

www.nhc.coop

Hello,

Will the Administrator be answering calls to the NHC next week or will this impact on the ANU?

Would the administrator consider, if it can be done, allowing the phones to be changed to the new numbers next week so that the ANU clinic would not receive any generic NHC enquiries?

regards

Dr Belinda Doherty

MBBS MHA FRACGP AFRACMA

Head of Clinical Services

University Experience

The Australian National University

Belinda.Doherty@anu.edu.au |\$22, \$47F

Projects and Compliance Officer: Mariane Quintao | Mariane.AndradeQuintao@anu.edu.au

From: Phillip McCorkell | National Health Co-op <pmccorkell@nhc.coop>

Sent: Friday, 1 October 2021 9:22 AM

To: Tania Williams | National Health Co-op; Elliot Downes | National Health Co-op;

Casie Causley | National Health Co-op; Craig Corr | National Health Co-op; Michael Tedeschi | National Health Co-op; Wilhelm Anell | National Health Co-op; Phillip

Hope; Dorothy Monk

Cc: Ashleigh-Brooke Robertson | National Health Co-op; Melissa Lucas; James Brann;

Belinda Doherty; Michael Slaven; Tim Redden | National Health Co-op

Subject: ANU Clinic

Hi Folks,

SlavenTorline advise me that a contract to extend the period of trading under the NHC for the ANU Clinic has been executed.

This means NHC will continue to operate the ANU Clinic until 22 October at which point operation will be transferred to the ANU.

In terms of support for operations over the next few weeks:

- Ash & I will be available and can be reached at arobertson@nhc.coop and pmccorkell@nhc.coop.
- Tim has secured other employment however he will also be available for ICT support. You'll be able to reach him at IThelpdesk@nhc.coop.

Please don't hesitate to contact me if you have any questions.

Kind regards Phil





From: James Brann

Sent: Tuesday, 28 September 2021 11:58 AM **To:** Phillip McCorkell | National Health Co-op

Cc: Melissa Lucas; Belinda Doherty

Subject: RE: ANU Clinic

Thanks Phil,

ANU has full intention to ensure service continuity past October 1st. Melissa has the deed of service extension past October 1st and we're finalising the deed of extension as we speak.

Could you please work with Belinda Doherty on affective communication to staff and expectations into the next week.

Dr James Brann (he/him)

Director, University Experience

Di Riddell Building

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director.university.experience@anu.edu.au | \$47F

Projects and Compliance Officer: Mariane Quintao | Mariane.AndradeQuintao@anu.edu.au

From: Phillip McCorkell | National Health Co-op <pmccorkell@nhc.coop>

Sent: Tuesday, 28 September 2021 11:54 AM To: James Brann < James.Brann@anu.edu.au>

Subject: RE: ANU Clinic

Because we have a few things to do on the last day to tidy up each site before staff leave.





On 21 June 2021, Michael Slaven and Aaron Torline were appointed Administrators of the National Health Co-operative Ltd.

From: James Brann < <u>James.Brann@anu.edu.au</u>> Sent: Tuesday, 28 September 2021 11:49 AM

To: Phillip McCorkell | National Health Co-op corkell@nhc.coop

Cc: Melissa Lucas <mlucas@slaventorline.com.au>

Subject: RE: ANU Clinic

Hi Philip,

Why are they closing at 1pm?

Dr James Brann (he/him)

Director, University Experience

Di Riddell Building

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director.university.experience@anu.edu.au | \$47F

Projects and Compliance Officer: Mariane Quintao | Mariane.AndradeQuintao@anu.edu.au

From: Phillip McCorkell | National Health Co-op corkell@nhc.coop>

Sent: Tuesday, 28 September 2021 11:48 AM To: James Brann < James. Brann@anu.edu.au> Cc: Melissa Lucas <mlucas@slaventorline.com.au>

Subject: ANU Clinic

Hi James,

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ANU staff have asked if they could have the afternoon off as well. There are no Doctors on site i.e. there are 2 receptionist and 1 nurse.

Seek your approval or otherwise.

Kind regards Phil





From: James Brann

Sent: Tuesday, 14 September 2021 10:05 AM **To:** Phillip McCorkell | National Health Co-op

Cc: Michael Slaven; Melissa Lucas; Ashleigh-Brooke Robertson | National Health Co-op;

Belinda Doherty

Subject: RE: Contractors/Employees

Hi Phil/Melissa,

Apologies on the delay here. I would expect I will have this and the other agreement by midday tomorrow at the latest.

Thank you.

Dr James Brann (he/him)

Director, University Experience

Di Riddell Building

The Australian National University

director.university.experience@anu.edu.au

Projects and Compliance Officer: Mariane Quintao | Mariane.AndradeQuintao@anu.edu.au

From: Phillip McCorkell | National Health Co-op <pmccorkell@nhc.coop>

Sent: Tuesday, 14 September 2021 9:37 AM To: James Brann < James.Brann@anu.edu.au>

Cc: Michael Slaven <mslaven@slaventorline.com.au>; Melissa Lucas <mlucas@slaventorline.com.au>; Ashleigh-

Brooke Robertson | National Health Co-op <arobertson@nhc.coop>

Subject: RE: Contractors/Employees

Hi James,

It is becoming increasingly important for us at this end to put in place operational arrangements for the end of trading for NHC. Would you be able to provide response to attached today please.

s22, s47F

Kind regards

Phil





From: Phillip McCorkell | National Health Co-op Sent: Thursday, 9 September 2021 3:53 PM To: James Brann < James. Brann@anu.edu.au>

Cc: Michael Slaven <mslaven@slaventorline.com.au>; Melissa Lucas <mlucas@slaventorline.com.au>; Ashleigh-

Brooke Robertson | National Health Co-op coop>

Subject: Contractors/Employees

Hi James,

We are currently planning for the handover to ANU as the new "owner" of the ANU Clinic. As part of the this planning we are looking at appointments post 1 October.

As previously advised, because you are establishing your own Best Practice system, you will receive from us a report of appointments in the NHC system post 1 October to enter manually into your system.

We are planning on:

- closing the appointment book for any GP/Allied Health people who are not identified by the owners as commencing with them on that date, and
- 2. setting up a new appointment book for GP/Allied Health people who will be moving clinics after 1 October (to save calling patients to advise them of the move).
- 3. Establishing scripts for reception staff to advise patients accordingly for appointments post 1 October (once the sale agreements have been executed).

Things have been a little fluid since I last asked you for this information so I'd like you to confirm or otherwise the following table by COB next Monday (13 Sep).

Position	Name	Full Time (Y/N)
GP	Dr Craig Corr	N
GP	Dr Michael Tedeschi	N
GP	Dr Phillip Hope	N
GP	Dr Wilhiem Anell	N
GP	Dorothy Monk	N
Nurse Practitioner	Nilly Ran	Y
Practice Nurse	Casie Causley	N
Dietician	Stefanie Lekkas	N
Reception	Tania Williams	Y
Reception	Abimbola Agidi	Y
Reception	Elliot Rose Downes	N

Kind regards Phil





Subject: Meeting Forward Notification: NHC Administration - Update

Start: Thu 23/09/2021 11:00 AM **End:** Thu 23/09/2021 11:30 AM

Recurrence: (none)

Organizer: James Brann

Your meeting was forwarded

<u>James Brann</u> has forwarded your meeting request to additional people.

Meeting

NHC Administration - Update

Meeting Time

Thursday, 26 August 2021 1:00 PM - Thursday, 26 August 2021 1:30 PM

Recipients

Belinda Farrelly

All times listed are in the following time zone: (UTC+10:00) Canberra, Melbourne, Sydney

From: Belinda Doherty

Sent: Tuesday, 28 September 2021 12:34 PM **To:** Phillip McCorkell | National Health Co-op

Cc: Melissa Lucas; James Brann

Subject: RE: ANU Clinic

Hi Phil,

Normally Dr Hope would be working on Friday afternoon to 330-is he confirmed on leave? Or-is he requesting the afternoon off? Regards Belinda

Dr Belinda Doherty
MBBS MHA FRACGP AFRACMA

Head of Clinical Services
University Experience
The Australian National University
Belinda.Doherty@anu.edu.au s47F

Projects and Compliance Officer: Mariane Quintao | Mariane.AndradeQuintao@anu.edu.au

From: James Brann < James.Brann@anu.edu.au> Sent: Tuesday, 28 September 2021 11:58 AM

To: Phillip McCorkell | National Health Co-op <pmccorkell@nhc.coop>

Cc: Melissa Lucas <mlucas@slaventorline.com.au>; Belinda Doherty <Belinda.Doherty@anu.edu.au>

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Could you please work with Belinda Doherty on affective communication to staff and expectations into the next week.

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director.university.experience@anu.edu.au

Projects and Compliance Officer: Mariane Qu

.AndradeQuintao@anu.edu.au

From: Phillip McCorkell | National Health Co-op corkell@nhc.coop

Sent: Tuesday, 28 September 2021 11:54 AM To: James Brann James.Brann@anu.edu.au

Subject: RE: ANU Clinic

Because we have a few things to do on the last day to tidy up each site before staff leave.



pmccorkell@nhc.coop

Corporate Office: 5 Lawry Place, Macquarie ACT 2614 www.nhc.coop



On 21 June 2021, Michael Slaven and Aaron Torline were appointed Administrators of the National Health Co-operative Ltd.

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Subject: ANU Clinic

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ANU staff have asked if they could have the afternoon off as well. There are no Doctors on site i.e. there are 2 receptionist and 1 nurse.

Seek your approval or otherwise.

Kind regards Phil

Phillip McCorkell A/Chief Executive Officer s47F

pmccorkell@nhc.coop Corporate Office: 5 Lawry Place, Macquarie ACT 2614 www.nhc.coop



From: Belinda Doherty

Sent: Tuesday, 28 September 2021 12:56 PM **To:** Phillip McCorkell | National Health Co-op

Cc: James Brann
Subject: RE: ANU Clinic

Oh dear!

In that case -the clinic may as well be closed-

Can we have a chat about communication the staff?

Kind regards Belinda

From: Phillip McCorkell | National Health Co-op <pmccorkell@nhc.coop>

Sent: Tuesday, 28 September 2021 12:44 PM

To: Belinda Doherty <Belinda.Doherty@anu.edu.au>

Cc: Melissa Lucas <mlucas@slaventorline.com.au>; James Brann <James.Brann@anu.edu.au>

Subject: RE: ANU Clinic

s47F

Phillip McCorkell A/Chief Executive Officer s47F

pmccorkell@nhc.coop

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Projects and Compliance Officer

ao | Mariane.AndradeQuintao@anu.edu.au

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Seek your approval or otherwise.

Kind regards Phil



Phillip McCorkell | National Health Co-op <pmccorkell@nhc.coop> From:

Tuesday, 28 September 2021 12:34 PM Sent:

To: James Brann

Melissa Lucas; Belinda Doherty Cc:

Subject: RE: ANU Clinic

Sorry James - I mustn't have been clear.

We are closing all our NHC Clinics this Friday at 1pm - except ANU. Our staff will be required to collect their belongings and tidy up before departing for the last time. They will be paid until 5pm.

ANU staff have asked if they can have Friday afternoon off from 1pm the same as all the other clinics.

Seek your approval or otherwise for the clinic to close for Friday afternoon.

Kind regards Phil

Phillip McCorkell

pmccorkell@nhc.coop Corporate Office: 5 Lawry Place, Macquarie ACT 2614

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Sent: Tuesday, 28 September 2021 12:44 PM

To: Belinda Doherty

Cc: Melissa Lucas; James Brann

Subject: RE: ANU Clinic

As I understand he's in quarantine.





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www.nhc.coop

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