



s22

From: Nicki Middleton <Nicki.Middleton@anu.edu.au>

Sent: Thursday, 19 January 2023 2:15 PM

To: ANUSA President <sa.president@anu.edu.au>

Cc: Cathy Haberle <cathy.haberle@anu.edu.au>; s47F

Subject: RE: Summary of meeting today re lockout fee

Hello Ben

Thank you very much for the chat today and yes, below is what I agreed. I will look at this again after the Easter period (around May) and consider further feedback then. I have also asked my Head of Operations to work with each Head of Residence to ensure a consistent application of considerations (grace period, disability groups not impacted, medical emergencies etc) so that it is fair across all residences – will provide an update on that one next week.

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Have a lovely rest of the week.

Kind regards
Nicki

From: ANUSA President <sa.president@anu.edu.au>
Sent: Thursday, 19 January 2023 2:01 PM
To: Nicki Middleton <Nicki.Middleton@anu.edu.au>
Cc: Cathy Haberle <cathy.haberle@anu.edu.au>; s47F
Subject: Summary of meeting today re lockout fee

Hi Nicki,

CC: s47F IHC Chair, for visibility

Thanks for meeting with me today!

Just summarising the productive discussion we had today about the lockout fee. We agreed that while it is an issue that has different prioritisation for the two of us, you would review it after three months of operation (May to June).

You also mentioned that there were some local provisions that were being developed... something involving borrowing a card and only being charged if you don't give it back within 24 hours. You mentioned that you didn't have the details to hand. Maybe you might be able to update s47F on that when you next meet so she can message to the individual presidents what they can expect in their communities or otherwise how they can get an understanding from their Heads or RLMs about what will be available.

I will send another email at a later point regarding my priorities for the year as we discussed.

Please do let me know if I've missed or misrepresented anything!

Kind regards,

Ben Yates (*he/him*)
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ANU Students' Association
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I acknowledge the Ngunnawal and Ngambri people as the Traditional Custodians of the land on which ANUSA operates. I recognise the continuing sovereignty and connection to lands, waters, and communities of all Aboriginal and Torres Strait Islander people. I pay my respect to Elders, past and present, and commit to standing in solidarity with First Nations struggles. This land was stolen, sovereignty was never ceded, this always was and always will be Aboriginal land.

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Residential Experience Division – 2023 other charges and fines

2023 standard (44 weeks) occupancy agreements commence on Saturday 11 February 2022 and end on Saturday 9 December 2022 inclusive. Check-out on Sunday 10 December 2022. Note the specified commencement and conclusion dates for agreements longer than 44 weeks.

Below charges are in addition to the weekly tariffs, fees and charges associated with moving into the ANU Residence. [A fee summary is available on the ANU website.](#)

Other charges and fines (charged only if incurred)		GST (Y/N) (If Y, GST is included)
Additional/excessive cleaning charges	Current hourly cleaning rate per 15 mins (plus \$50 administration)	Y
Hall/Room property – lost/damaged	Cost of repair/replacement	N
'Break Glass' panel replacement – for non-fire or emergency evacuation related breakages	\$100	Y
Carpet – Re-carpet single room	\$700	Y
Carpet – Re-carpet (Rate per square metre)	\$45	Y
Carpet – Drying - Hire of fan (per hour per fan)	\$5	Y
Carpet – Drying – Set-up/removal of fan per hour (business hours)	\$100	Y
Carpet – Drying – After hours set-up of fan (incl first 3 hours)	\$500	Y
Carpet – Drying – After hours move fan (per hour)	\$200	Y
Toilet brush and cleaning product refill bottle (ensuite rooms only)	\$5.00	Y
Nuisance (False) Fire alarm call-out fine*	\$1000	N
Painting – Up to one square metre patch and paint	\$300	Y
Painting – Patch and paint entire wall	\$500	Y
Painting – Patch and paint entire room/apartment	\$1,500	Y
Picture fixing or removal (per hook or other device)	\$15.00	Y
Door closer – Screw replacement due to tampering	\$50.00	N
Room lock out fee**	\$100	Y
Lost access card or room key including Onity or Salto Fob	\$50.00 (first replacement) and \$100 (second and onwards replacements, each time)	Y
Lock replacement (complete changeover due to lost keys)	\$300.00	Y
Direct Debit dishonour	\$35	Y
Non-emergency evacuation refusal fine	\$200.00	Y
Disciplinary fine (refer to the Residential Handbook for details)	up to \$100	N
Telegraphic transfer/Overseas bank draft fee	\$35.00	Y
Early termination fee	\$300.00	Y
Room swap fee (dependant on room availability)	\$150.00	Y
WiFi Access Point (AP) damage/replacement fee	Cost of repair/replacement (likely to exceed \$500)	Y
Photocopying (B&W)/Printing (B&W)/Scanning	\$1.00 per document (max 5pgs per doc)	Y
Packing box	\$3.00 per box	Y
Storage (Subject to availability)	\$20.00 per box / \$35.00 per mini bar fridge	Y
Merchandise	Sold by Resident Committee by set price upon order	Y
Parking (Students need to arrange directly with ANU Parking)	Variable costs	Y

*This is a contribution towards the cost of call-out for accidental or deliberate triggering of the residence fire alarm due to negligence, overcooking food or other causes when there is no genuine fire identified.

**Lock out fee will be charged for 2nd and subsequent lockouts when request for assistance is outside office hours.

All fees and charges quoted are subject to change at any time, with 5 business days notice provided (for non-regulatory costs).

Residence specific charges

Other charges and fines		GST applicability
Burton and Garran Hall		
Twin key padlock set	\$15.00	Y
Storage – central block for large items (e.g. Fridge)	\$50.00 per item	Y
Graduate House and University House		
Visitors – overnight guest fee	\$10 per night	Y
Bed removal and replacement (at student's request)	\$50.00	Y
House dinner (guests)	\$25.00	
House Dinner non-attendance/no-show without notice	\$25.00	Y
Associated room key replacements – kitchen cupboard, mailbox or sliding door key	\$40.00	Y
Temporary access cards, key tags, mailbox and sliding door keys	\$10.00	Y
Shower screen scraper/cleaner	\$5.00	Y
Cleaning product refill bottle	\$3.00	Y
Toad Hall		
Salto – Wristband (room access key)	\$30.00	Y
Davey Lodge, Kinloch Lodge, Lena Karmel Lodge, Warrumbul Lodge		
Parking for student vehicles (arranged with UniLodge)	\$82.50 to \$95.00 per month	Y