

Useful Mental Health Contacts

Crisis Support (urgent, dangerous or time-critical situations):

Emergency	24-hour emergency assistance	000
	(Police, Fire, Ambulance)	112 (GSM mobiles)
ACT Crisis, Assessment	24-hour mental health emergency access & support	1800 629 354
& Treatment Team		or
(CATT)		6205 1065
Lifeline	24-hour telephone counselling - Cost of local call (fixed lines).	13 11 14
Kids Helpline	24-hour crisis line for people aged 5-25 years	1800 551 800
Suicide Call Back Service	24-hour crisis counselling and call back	1300 659 467
Domestic Violence Crisis Service (DVCS)	24-hour domestic violence crisis assistance	6280 0900
1800 RESPECT	24-hour national sexual assault & domestic violence crisis counselling line	1800 737 732
Mensline	24-hour telephone counselling & support for men	1300 78 99 78
HealthDirect	24-hour medical & health advice line staffed by	1800 022 222
	registered nurses	6207 7777
Poisons Information Line	24-hour advice by medical professionals on acute or chronic poisoning	131 126

Private Provider Databases (Costs involved):

Find a Psychologist	An online directory to help you find a private psychologist for counselling and	
(Australian	support:	
Psychological	https://www.psychology.org.au/findapsychologist/Default.aspx?mode=Issue	
Society)		
Find a Social Worker	An online directory to help you find a private social worker for counselling and	
	support: http://www.aasw.asn.au/directory-advanced	

Alternative Support (during business hours, free or low cost):

ANU Health Centre	On-campus health service staffed	6125 3598
	by doctors and nurses	
ANU Counselling	On-campus free counselling for	6125 2442
Centre	currently enrolled students	
Headspace	Mental health & substance use	6201 5343
	support & treatment (12-25 yrs)	E: headspaceACT@canberra.edu.au
The Junction Youth	Free health service for people 12-	6232 2423
Health Service	25yrs old (includes counselling)	E: junctioninfo@anglicare.com.au
Salvation Army	Counselling & psychology (City &	6248 5540
Counselling Service	Tuggeranong locations)	Web: salvoscounselling.salvos.org.au
CatholicCare	Case management, outreach,	6295 4300
	counselling & support (e.g. youth,	Web: catholiccare.cg.org.au
	family, disability & aged care)	
Directions ACT	Drug & alcohol support &	6122 8000
	counselling service	
Canberra Rape Crisis	Counselling & ongoing support for	6247 2525
Centre & SAMSSA	those affected by sexual assault	(7am – 10.30pm)
ACT Women's Health	Nursing, counselling & medical	6205 1078
Service	support for disadvantaged women	



UNIVERSITY COUNSELLING CENTRE

Mental Health Website Resources

- **ANU Counselling Centre** online brochures (e.g. homesickness, relationships, coping with a crisis, managing exam anxiety) and other useful links, <u>http://counselling.anu.edu.au/</u>
- Mind Health Connect an electronic hub of Australian mental health services and resources, providing high quality information across a range of services and needs, <u>http://www.mindhealthconnect.org.au/</u> (also on Facebook and Twitter).
- **Sane Australia** online and telephone helpline, fact sheets, podcasts/videos, mental health campaigns, stigma reduction & research. <u>http://www.sane.org/</u> or 1800 18 SANE (7263).
- Beyond Blue national organisation offering information and advice on mental health issues especially depression and anxiety, <u>http://www.beyondblue.org.au/</u>
- Black Dog Institute offers evidenced-based information and resources on depression and bipolar disorder, <u>http://www.blackdoginstitute.org.au/</u>
- Centre for Clinical Interventions (CCI) high quality interactive workbooks, strategies and self-help information on a range of mental health topics, <u>http://www.cci.health.wa.gov.au/</u>
- **ECouch** a free interactive web-based self-help program for issues such as general anxiety, social anxiety and depression, <u>www.ecouch.anu.edu.au</u>
- **MoodGYM** a free interactive online program teaching skills to cope with life's problems, including CBT for preventing depression, <u>www.moodgym.anu.edu.au</u>
- Just Ask Us online network for tertiary students with information, tools and advice on drug, alcohol, mental health and wellbeing issues, <u>http://www.justaskus.org.au/</u>
- Reach Out an interactive site for young people with help, information, and support for a
 range of issues, including fact sheets, stories, forums and videos, http://au.reachout.com/
- The Unabridged Student Counselling Virtual Pamphlet Collection a collection of information pamphlets from many universities on issues ranging from relationships to study tips, relaxation strategies and sexual health, <u>http://www.dr-bob.org/vpc/</u>
- Authentic Happiness focuses on developing positive emotions and strengths, http://www.authentichappiness.sas.upenn.edu
- Anxiety Self-help information about managing anxiety disorders and phobias, (<u>http://www.anxieties.com/</u>).
- Alcohol & Drug Information Service 24-hour information, advice, & support for those affected directly or indirectly by drug & alcohol issues (<u>http://www.health.act.gov.au/our-</u> services/alcohol-and-other-drugs) or 6207 9977