



ActewAGL \$100 Energy Support Voucher Application Form

If you have received a disconnection notice, call ActewAGL's Staying Connected program on 1300 138 574 immediately. If you require assistance with debt contact the National Debt Helpline on 1800 007 007.

Photograph/scan to education@carefcs.org or post to Care, GPO Box 2951 Canberra ACT 2601. By completing this form, you agree to Care contacting you to verify your personal details. Please call Care on 02 6257 1788 for assistance to complete this form or for further information.

How did you hear about the ActewAGL Energy Support Voucher? Care/ActewAGL/Community Org.:

Full Name	Date of Birth
Address	Postcode
Email	Phone Number
Can we leave a message on your phone? yes no	

Indigenous status: Aboriginal Torres Strait Islander Both Aboriginal and Torres Strait Islander	Concession, health or services card details (if applicable) No card (I do not have a Concession Card) Health Care Card Pension Concession Card ACT Access Card Other Card _____	If on Centrelink, please specify your benefit: JobSeeker Low Income Disability FTB Age Parenting Payment Carers Youth Allowance Other (please specify)
Main Language spoken at home English Other _____ (please specify)	CRN Number: _____ Start Date: ___/___/___ Expiry Date: ___/___/___	

Do you give Care permission to contact you within 12 months to get feedback about this program? Yes No	Your ActewAGL account details Account number: _____ Please select the account to be credited with \$100 voucher Electricity or Gas
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The applicant has authorized ActewAGL to make necessary enquiries to confirm eligibility for the utilities concession.
Client signature: _____ (staff signature on behalf of applicant) _____
Date: _____

Survey questions

Housing Type (please select): Public rent Private rent Mortgage Own home Other _____	Gas at the property Do you have gas at your property? Yes No	Gas transition If yes, please select all that applies gas cooking gas hot water gas heating gas cooling	Gas transition Are you aware of: the ACT Government plan to transition away from gas the ACT Government schemes to support households to transition away from gas
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Do you have a <u>bill paying system</u> set up for electricity/gas/water?	Yes	No
Do you know what <u>plan/tariff</u> you are on?	Yes	No
Have you asked your provider about their current <u>market retail offers</u> ?	Yes	No

Before today, had you heard about:		Before today, when was the last time you wrote a budget?
<ul style="list-style-type: none"> ▪ Your providers <u>online account management</u> system Yes No ▪ Your providers <u>financial hardship</u> program: Yes No ▪ Home <u>Energy Efficiency</u> Program (SVDP) Yes No ▪ <u>Everyday Climate Choices</u> Website Yes No ▪ Care Financial Counselling Yes No ▪ Care Community Loans Yes No 		<ul style="list-style-type: none"> 1 month 3 months 6 months 12 months Never

Did you know the recommended temperature for:

Heating a home is 18 - 20 degrees	Yes	No
Cooling a home is 24 - 25 degrees	Yes	No

Financial Consellers only: No need to call this client

Please note, once your \$100 voucher has been credited to your ActewAGL account, you will see Energy Support Voucher clearly marked on your next bill. The Energy Support Voucher program is funded by the ACT Government and ActewAGL.